

## **ABSTRACT**

### **PERFORMANCE OF BANDAR LAMPUNG DISASTER AREA AGENCYS (BPBD) IN DISASTER MANAGEMENT IN BANDAR LAMPUNG CITY**

The implementation of disaster management is responsibility and authority of the central government and local governments that runs integrated, coordinated, and comprehensively. The implementation of disaster management carried out by observing the right of people, among such as, fulfillment of basic needs assistance, social protection, education and skills in the implementation of disaster management activities.

Bandar Lampung is one town that is not free from both of natural and non-natural disaster. Disasters in recent years, and damages that were caused by the disaster make this research focus on BPBDs Bandar Lampung performance issues in disaster management Bandar Lampung city. To identify this problem, the researcher used Dwiyanto public bureaucracy performance indicators. This research is descriptive qualitative research..

In the research, it is found that Bandar Lampung BPBDs performance in disaster management are, in terms of productivity is good, it is visible from the services carried out by the city of Bandar Lampung BPBD either services or physical development, although the input there are still some limitations of funding and equipment is damaged or lost. On terms of quality of service in general already meet the needs or aspirations of the people in Bandar Lampung. In the terms of responsiveness, Bandar Lampung BPBD already responsive to the situation and the targets are achieved with community needs. In the terms of responsibility already comply with the rules or Standard Operating Procedure (SOP) that apply in disaster management activities; and in terms of accountability, in general already accountable to the Bandar Lampung BPBDs responsibility, the rights and responsibilities of Bandar Lampung people.

**Keywords: Performance, Disaster Management**