

ABSTRAK

PERAN DINAS PERHUBUNGAN KOTA BANDAR LAMPUNG DALAM MELAKSANAKAN PENGAWASAN KESELAMATAN PENGGUNA LALU LINTAS (STUDI DI DINAS PERHUBUNGAN KOTA BANDAR LAMPUNG)

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Penelitian ini bertujuan untuk mengetahui peran Dinas Perhubungan Kota Bandar Lampung dalam melaksanakan pengawasan keselamatan pengguna lalu lintas serta faktor pendukung dan penghambatnya. Penelitian ini menggunakan metode kualitatif dengan pendekatan deskriptif melalui wawancara, observasi, dan dokumentasi. Hasil penelitian menunjukkan bahwa Dinas Perhubungan telah melaksanakan pengawasan keselamatan lalu lintas melalui kegiatan plotting pengawasan rutin, pengawasan aktivitas publik, penertiban parkir liar, koordinasi dengan pihak terkait, pemantauan lalu lintas melalui *Area Traffic Control System* (ATCS) dan *traffic light*, serta pemeliharaan sarana dan prasarana lalu lintas. Upaya pencegahan kecelakaan juga dilakukan melalui pengawasan di daerah rawan kecelakaan, koordinasi dengan kepolisian, rekayasa lalu lintas, dan peningkatan fasilitas keselamatan jalan. Faktor pendukung meliputi ketersediaan sarana dan prasarana, manajemen penempatan petugas, dan koordinasi antarinstansi. Sementara itu, faktor penghambat meliputi keterbatasan sumber daya manusia, tingginya volume kendaraan, dan rendahnya kesadaran masyarakat terhadap aturan lalu lintas. Oleh karena itu, diperlukan peningkatan pengawasan, optimalisasi teknologi, penambahan personel, dan peningkatan kesadaran masyarakat guna mewujudkan keselamatan lalu lintas yang lebih baik di Kota Bandar Lampung.

Kata Kunci: Peran Dinas Perhubungan, Pengawasan, Keselamatan Lalu Lintas, Pengguna Jalan, Kota Bandar Lampung.

ABSTRACT

THE ROLE OF THE TRANSPORTATION AGENCY OF BANDAR LAMPUNG CITY IN IMPLEMENTING TRAFFIC SAFETY SUPERVISION FOR ROAD USERS (A STUDY AT THE TRANSPORTATION AGENCY OF BANDAR LAMPUNG CITY)

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This study aims to identify the role of the Transportation Agency of Bandar Lampung City in supervising traffic safety and to determine the supporting and inhibiting factors in its implementation. This research used a qualitative descriptive method through interviews, observations, and documentation. The results show that the Transportation Agency has carried out traffic safety supervision through routine traffic monitoring, supervision during public activities, illegal parking control, coordination with related institutions, monitoring traffic conditions through the Area Traffic Control System (ATCS) and traffic lights, as well as maintaining traffic facilities and infrastructure. Accident prevention efforts were also implemented through supervision in accident-prone areas, coordination with the police, traffic engineering, and the improvement of road safety facilities. Supporting factors include the availability of facilities and infrastructure, personnel placement management, and inter-agency coordination. Meanwhile, inhibiting factors include limited human resources, high traffic volume, and low public awareness of traffic regulations. Therefore, improvements in supervision, technology optimization, additional personnel, and increased public awareness are needed to improve traffic safety in Bandar Lampung City.

Keywords: *Role of the Transportation Agency, Supervision, Traffic Safety, Road Users, Bandar Lampung City.*