

ABSTRACT

RESPONSIBILITY OF GENERAL HOSPITAL dr. A. DADI TJOKRODIPO THE CITY OF BANDAR LAMPUNG (CASE STUDY DISPOSAL OF PATIENT NAMED EDI SUPARMAN)

By:

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Disclosure of dumping patients conducted by General Hospital dr. A. Dadi Tjokrodipo the City of Bandar Lampung at the end of 2014 and then sue government the city of Bandar Lampung to increase oversight of all activities of the health service delivery in the city of Bandar Lampung. This study aims to determine the reasons by General Hospital dr. A. Dadi Tjokrodipo the City of Bandar Lampung is not responsible in their duties resulting in the disposal of cases affecting patients Edi Supaman. The approach in this study used a qualitative approach to the type of case study, in which data collection is done through in-depth interviews, observation, and documentation.

Dumping case that struck Edi Suparman caused is not responsible his hospital in performing his duties by reason of factors understanding of the responsibility that has not been fully realized in the field, a factor based on the responsibility of granting authority that is not in accordance with the structure, factors act fair, accurate, and timely that have not been executed as a whole, as well as factors lack of firmness of the commitment of the leadership of the hospital itself.

Communication between leaders and subordinates, as well as improving the quality of human resources should be further improved to truly achieve the objectives and overall function of the hospital so not recur in the future matters concerning irregularities responsibilities undertaken by workers in General Hospital dr. A. Dadi Tjokrodipo the City of Bandar Lampung to providing health services for public

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