

ABSTRACT

IMPLEMENTATION OF GOVERNMENT REGULATION NUMBER 48 YEAR 2014 ON THE IMPROVEMENT OF SERVICES IN THE RELIGIOUS AFFAIRS OFFICE OF BANDAR LAMPUNG

**By
MIA RESPANI LARASWATI**

In general, prospective couples married at the residence of the bride, but due to various factors, the wedding held at Religious Affairs Office. Marriage in Religious Affairs Office stipulated in Government Regulation No. 48 Year 2014 concerning Amendment to Government Regulation No. 47 Year 2004 regarding Tariff on Non-Tax Revenues Applicable in the Department of Religion. The problems of this study are: (1) How is the implementation of Government Regulation No. 48 of 2014 in the city of Bandar Lampung Religious Affairs Office? (2) How are the implications of the implementation of Government Regulation No. 48 Year 2014 on the improvement of services in the city of Bandar Lampung Religious Affairs Office?

The approach used is a juridical problem normative and empirical. Data collected by library research and field study. Data processing is done by editing stages, classification and systematization of data. Furthermore, the data were analyzed qualitatively.

The results showed: (1) Implementation of Government Regulation No. 48 of 2014 in Religious Affairs Office of Bandar Lampung has been running well, by imposing the cost of marriage refer at Religious Affairs Office on working days and hours of charge tariff Rp 0, - (zero dollars), a marriage KUA and beyond or outside working hours in wear rate of Rp 600,000, - (six Hundred Thousand), for the less fortunate and the citizens affected by natural disasters charged Rp 0 (zero rupiahs) by attaching the information requirements of village head. (2) The implications of the implementation of Government Regulation No. 48 Year 2014 on the improvement of services in the city of Bandar Lampung Religious Affairs Office is to provide legal certainty and give service to the community is less able to carry out a wedding at Religious Affairs Office, because it is free of charge, easing the economic burden people who want to get married and accelerate the publication of marriage as a complementary document to the public civil records.

Suggestions in this study were: (1) The Office of Religious Affairs of Bandar Lampung is advisable to disseminate efforts to increase the marriage registration services or refer (2) Head of the village, Kasi Permas, Employee Services Introduction of Marriage, Religion Honorary Extension and Community Leaders and Community needs to get Socialization PP No. 48 of 2014.

Keywords: Implication, Regulation No. 48 Year 2014, Public Services