

TABLE OF CONTENTS

COVER	i
ABSTRACT	ii
APPROVAL.....	iii
ADMISSION	iv
CURRICULUM VITAE.....	v
DEDICATION	vi
MOTTO	vii
ACKNOWLEDGEMENTS	viii
TABLE OF CONTENTS	x
LIST OF TABLES	xii
LIST OF APPENDICES	xiii
I. INTRODUCTION	1
1.1 Background of the Problem.....	1
1.2 Identification of the Problem.....	3
1.3 Objectives of the Research.....	3
1.4 Uses of the Research.....	4
1.5 Scope of the Research.....	4
1.6 Definitions of Terms.....	4
II. LITERATURE REVIEW	6
2.1 Speech Act	6
2.1.1. Type of Speech Act	7
2.1.2. The Use of Context in Speech Act	10
2.2 Act of Request	11
2.3 Politeness	15
2.3.1. Politeness Principle	16
2.4 The Use of Role Play.....	23
2.4.1. The Advantages and Disadvantages of Role Play	23
2.5 Review of Relevant Research	25
III. RESEARCH METHODS	28
3.1 Research Design	28
3.2 Research Procedure	29

3.3 Subjects	29
3.4 Data.....	30
3.5 Data Collection	30
3.5.1. Data Elicitation Technique	30
3.5.2. Instrument	30
3.6 Data Analysis	32
IV. RESULTS AND DISCUSSIONS.....	34
4.1 Results	34
4.1.1 Students' Performance	34
4.1.2 Request Strategy	37
4.1.3 Politeness Strategy	39
4.1.4 Feedback Towards The Act of Request	41
4.2 Discussions	45
V. CONCLUSIONS AND SUGGESTIONS.....	47
5.1 Conclusions.....	47
5.2 Suggestions.....	48
REFERENCES.....	49
APPENDICES	51