# SERVICE FOR CLIENTS OF PT ELENDRA TOUR AND TRAVEL BANDAR LAMPUNG (A Field Practice Report)

#### By AJENG ERSA DININGTIAS



TEACHER TRAINING AND EDUCATION FACULTY
LAMPUNG UNIVERSITY
BANDAR LAMPUNG
2011

# SERVICE FOR CLIENTS OF PT ELENDRA TOUR AND TRAVEL BANDAR LAMPUNG

#### By AJENG ERSA DININGTIAS

## **A Field Practice Report**

Submitted in a Partial Fulfillment of The requirements for Diploma Three Degree

In

The Department of Language and Arts Education FKIP Lampung University



TEACHER TRAINING AND EDUCATION FACULTY
LAMPUNG UNIVERSITY
BANDAR LAMPUNG
2011

Title : SERVICE FOR CLIENTS OF PT ELENDRA

TOUR AND TRAVEL BANDAR LAMPUNG

Name : AJENG ERSA DININGTIAS

Student Number : 0803091002

Department : Language and Arts

Program : Diploma III English

Faculty : Teachers Training and Education

#### **ADMITTED BY:**

Head of Advisor,

Diploma III Program in English/ Language and Arts Department,

## **APPROVAL**

| Examiner Tea | am                                   |         |
|--------------|--------------------------------------|---------|
| Examiner I   | : Ujang Suparman, S.Pd., M.A., Ph.D. | ()      |
| Examiner II  | : Drs. Deddy Supriadi, M.Pd.         | ()      |
|              | VERIFIED BY:                         |         |
|              | Dean of                              |         |
|              | Teacher Training and Education I     | Faculty |
|              | Dean I,                              |         |
|              |                                      |         |

Dr. Mulyanto Widodo, M.Pd. NIP 19620203 198811 1 001

Date of Graduation: October 19<sup>th</sup>, 2011