

## **BIOGRAPHY**

The writer was born on September 12, 1990 in Tanjung Karang, Bandar Lampung with a beautiful name Ajeng Ersa DiningTias. She is a daughter of a Moslem couple of Mr. Ir. H. Eddy Haryanto, M.T. and Mrs. Hj. Endras Worowati. Now she lives at Jalan Gatot Subroto No.03 Tanjung Gading Bandar Lampung.

The writer started her education at Kindergarten “TK Kartika II-5 Persit“. Then she continued her study to Elementary School “SD Kartika II-5 Persit 2”, and graduated in 2002. After that, she was registered at Junior High School “SLTPN 1 Bandar Lampung”, and graduated in 2003. She graduated from Senior High School, SMAN 10 Bandar Lampung in 2008.

The writer was registered as a student of Diploma III for Professional English in 2008. She carried out her field practice (PKL) in PT Elendra Tour and Travel Bandar Lampung from May to June 2011. Now, she is on her way to finish her education at Diploma III in Professional English at Teacher Training and Education Faculty of Lampung University.

**MOTTO**

**“Don’t look to the past, but look what we have in front”**

**(The writer)**

## **DEDICATION**

Thank the Almighty Alloh SWT for his blessing and bounty. I would like to dedicate this report to:

1. My beloved parents who always give their love, motivation, support and pray for my success.
2. My super boy friend. Thank for your love, pray and support to my success.
3. My best friends thanks for your time who always give me support,sweet memories and bitters memories,it always in my memories.
4. My Almamater, University of Lampung.

## **ACKNOWLEDGEMENTS**

Praise be to the Almighty ALLOH SWT who always blesses his guidance, so the writer can accomplish her field practice program and finish her report. This final report is written based on her observation when she conducted her field practice at the Office of Culture and Tourism in Bandar Lampung. This final report is arranged to fulfill one of the requirements in finishing her education at Diploma III English Department of Teacher Training and Education Faculty, Lampung University.

For the accomplishments of this report, I would like to say thank to:

1. Drs. Deddy Supriadi, M.Pd., the advisor who has advised and guided in writing this report and the field practice supervisor of Diploma III English.
2. Ujang Suparman, S.Pd., M.A., Ph.D, the examiner of the field practice report of the writer.
3. All the lecturer of DIII English Profession Program who have taught me during three years. Thank you so much for your knowledge and advice.
4. Mr.Jauhar the Head of PT Elendra Tour and Travel Bandar Lampung who permitted her to do field practice in the office.
5. Mr.Melwandi the Supervisor at PT Elendra Tour and Travel Bandar Lampung.
6. All staffs of PT Elendra Tour and Travel Bandar Lampung (Mrs.Yulis, Putri, and Fatra, Astri and Yulia) who always help me in the office.
7. My beloved parents thank to your support and pray everyday.

8. My Big Family (my grandparents, all my brother and my sister thanks for your pray and supports.
9. My super boy friend who is always inside of me, Muhamad Jafar Sidik. Thanks for your support and always here for me anytime.
10. Thanks to Wahyu Suprapti who help me to finish my field practice report.
11. My best friends Meliza, Herlinda, Doni, Ifo, Yoanita, Dini and Anik, thanks for the nice friendship you always makes me happy and smile in the precious moment.
12. All of my great friends in Diploma III English Program, thanks for the nice friendship you have ever offered.
13. For All my Family and Friends who I cannot write one by one, it doesn't mean you are forgotten.
14. My Almamater University of Lampung.

Finally, I expect that my final report can be useful and valuable for us. Therefore I realize my final report is not perfect, so I welcome any opinion, suggestion, and criticism.

Bandar Lampung, July 2011  
Writer

**Ajeng Ersa DiningTias**

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