BIOGRAPHY

The writer was born on September 12, 1990 in Tanjung Karang, Bandar Lampung with a beautiful name Ajeng Ersa DiningTias. She is a daughter of a Moslem couple of Mr. Ir. H. Eddy Haryanto, M.T. and Mrs. Hj. Endras Worowati. Now she lives at Jalan Gatot Subroto No.03 Tanjung Gading Bandar Lampung.

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The writer was registered as a student of Diploma III for Professional English in 2008. She carried out her field practice (PKL) in PT Elendra Tour and Travel Bandar Lampung from May to June 2011. Now, she is on her way to finish her education at Diploma III in Professional English at Teacher Training and Education Faculty of Lampung University.
MOTTO

“Don’t look to the past, but look what we have in front”

(The writer)
DEDICATION

Thank the Almighty Alloh SWT for his blessing and bounty. I would like to dedicate this report to:

1. My beloved parents who always give their love, motivation, support and pray for my success.
2. My super boy friend. Thank for your love, pray and support to my success.
3. My best friends thanks for your time who always give me support,sweet memories and bitters memories, it always in my memories.
4. My Almamater, University of Lampung.
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Praise be to the Almighty ALLOH SWT who always blesses his guidance, so the writer can accomplish her field practice program and finish her report. This final report is written based on her observation when she conducted her field practice at the Office of Culture and Tourism in Bandar Lampung. This final report is arranged to fulfill one of the requirements in finishing her education at Diploma III English Department of Teacher Training and Education Faculty, Lampung University.

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13. For All my Family and Friends who I cannot write one by one, it doesn’t mean you are forgotten.

14. My Almamater University of Lampung.

Finally, I expect that my final report can be useful and valuable for us. Therefore I realize my final report is not perfect, so I welcome any opinion, suggestion, and criticism.

Bandar Lampung, July 2011
Writer

Ajeng Ersa DiningTias
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