

CHAPTER 1 INTRODUCTION

The writer carried out Field Practice in Radin Inten II airport from first May until the last of June 2011. Radin Inten II is one of the transportation airport that has a vital role in Lampung because this transportation is practical to be used by many people or visitors from domestic or from abroad.

In this chapter the writer discusses about the history of Radin Inten II Airport, main duty, vision/mission and the organizations. All of them will be clarified in the next paragraphs.

1.1 History of Radin Inten II Airport

The name of Radin Inten II airport was Branti airport. It is located in Branti Raya village, Natar District, South Lampung.

Radin Inten II airport was established in 1943, it was inherited from Japan government to the Republic of Indonesian government or detachment of Indonesia air force in 1946. From 1946 to 1955 the Detachment of Indonesia air force changed the Branti airport and there was commercial flight at the time.

Then in 1955, Management of Branti airport was managed by civil aviation Department, because the Indonesia Air Force moved to Astra Ksetra in

Menggala, North Lampung Regency. In 1956, Garuda Indonesia Airways pioneered to the first aviation route from Jakarta to Bandar Lampung or Bandar Lampung to Jakarta. This was the first commercial aviation service (DPS) done three times a week flight by Barron aircraft. And then Barron aircraft was changed by Dakota aircraft, the length of runway was only around 900 meter. In 1963 Indonesia Air Force (AURI) officially was given to Lampung Resident.

In 1964, the organization of Branti airport was given to the civil aviation service (DPS). Further, in 1975 (the first year of the second year development) the new runway development would be used for landing the aircraft type f-28 and the same aircraft .

The establishment of new runway and included the apron finished in 1976, and it was legitimated by Mr. Marsma Kardono, the directorat general of air communication in June 1976 by using the aircraft type f-28 MK- 300. From 1984 to 1987 the runway has been extended as long as 30 meters, now it is about 1.850 meters. According to the telex of the secretary general of the Department of Communication no. 378/TLK/PERHUB/VII/85 date on August 22nd 1985, the name of Branti Station was changed to become Branti Airport on September 1st, 1985. And according to letter of air communication no. 8 km10/1997 on 24th July, 1997 the name Branti Airport was changed by Radin Inten II Airport.

Since August 14th, 1989, PT Garuda Indonesia Airways stopped serving flight from Jakarta to Tanjung Karang and Tanjung Karang to Jakarta, then Merpati Nusantara airline took over the flight line. Started from April 29, 2004 PT MNA that used to operate the aircraft type Fokker 28 changed the type of aircraft with the bigger one namely Boeing 737. In 2004. The length of the runway was added from 1850m x 30m to become 2000m x 30m. On May 9, 2005 Sriwijaya air started to operate in Radin Inten II Airport.

1.2 Characteristics, Main Duties, And the Function of Airport

1.2.1 Characteristics of Airport

Different from the other airports in Indonesia which is operated by private, Radin Inten II airport is as government institution which was established as a place to carry out and to give public service not only for people but also for goods. In other words, Radin Inten II airport is a government institution that provides a public service in air transport.

1.2.2 Main duties of Airport

All airports have main duties that are to carry out coordination on facility, observation, control, service to guarantee security, safety, and smooth aviation and also orderlines in the airport.

1.2.3 Function of the Airport

According to Minister of Communication no.KM./05/at/phb/1978 about organization and airport work system and air traffic control service, airport has responsibility to coordinate, facilitate, control, give safety, and smooth aviation and give a good service to the airlines and keep discipline of the airport.

There are some functions of airport such as:

- 1.To take care of Air Traffic Control service.
2. To arrange the safety and security of air traffic.
3. To give and maintain the facilities of the airport, telecommunication, navigation, and electric.
4. To arrange and supervise the ground handling from goods and passangers smoothly.
5. Organizing and controlling the cleanliness, and sanitation of the airport.
6. To handle the personnel affair, administration, financial, statistic, and report matters.
7. To control and maintain the safety and public orderliness at the airport.
8. Organizing personel affair, equipment affair, financial, and administration matters.

1.3 Vision, Mission and Strategies

1.3.1 Vision:

The Vision of Radin Inten II airport is giving the best service in supporting air transportation by doing coordination, facilities, supervision, control and services to safety of air traffic.

1.3.2 Mission:

1. Giving and maintaining the facilities of the airport, telecommunication, navigation, and electricity.
2. Taking care of air traffic service.
3. Organizing and controlling the hygiene, sanitation of the airport.
4. Controlling and maintaining the safety and public orderliness at the airport.
5. Handling the personal affair, administration,, financial, statistic, and report matter.
6. Organization and regulating the airport supporting activities to get smoothest passengers service and good flow.

1.3.3 Strategies

There are many airlines at Radin Inten II that rent the airport facilities and runway. So it can be known that there is relationship between airport and the airline. The strategies of airline for promotion are done through:

1. Travel agent

Airlines are used to collaborate with travel agents in promoting their product. There are some travel agents that rent the airport building in running their business. This condition is beneficial for the airport, because it can increase the airport income.

2. Mass media

Some of promotion lines are applied through newspaper, such as Lampung Post, Radar Lampung, Tribun Lampung, tourism magazine about tour and travel.

3. Internet service

The airport usually informs their product by internet. It is made for public and passenger who want to know about the schedule of flight, vacancy, flight device, kind of plane and other.

1.4 Product and Service

Radin Inten II airport provides the products or service to the airline and passengers in the form of facilities and services.

1.4.1 Terminal has an area of 2.061m² including several places/rooms, there are:

1. Arrival Room

Arrival room is a place for passengers to take their bags, beside that we can find taxi counter, we can directly order on the taxi ordering counter.

2. Departure Room

The passengers who have bought ticket and gotten check in will enter departure room. Before that, they will undergo inspection X-ray detector of baggage by the officer. It is used to detect all passengers whether they bring prohibited/illegal goods. In view of second class airport, Radin Inten II airport does not have detector of cargo. The detectors are big and heavy goods. It has only two X-ray detector, they are baggage and cabin.

3. Waiting Room

This room is used to wait for a while after getting check in. In order to make passengers do their activities easily this room is still in one room.

4. Information Service Room

This room is designed to give and help information service to all passengers about something related to flight schedule. It is also a room to announce arrival, departure and boarding of aircraft.

5. VIP Room

It is room for special government official/ high official in visiting Lampung province. They will pass this room and usually welcomed by Lampung local government.

6. Cargo

This room is located rather far from the terminal building. It is built as place to keep big and heavy goods.

7. Cafeteria or Canteen

Cafeteria or canteen is a place that is used for selling food and beverage for all of passengers and staffs.

8. Hotel counter

It is a place to serve airport visitors who want to book to stay in hotel interest. Hotel counter in Radin inten II airport they are: Sahid, Marcopolo, Novotel, etc.

9. ATM banking

There are two kinds of ATM banking in Radin Inten II airport. They are: ATM BRI and ATM Bukopin.

1.4.2 Product Service, they are:

1. Air Traffic Control Service

Air traffic control service is one of technician groups of flight safety. It has duties to control and arrange flight traffic or give the information and suggestion for safety and smooth operation. Air traffic control service also gives data aviation information that is needed for flight operation.

2. Briefing Office

Briefing Office is one of information service centers that has relationship to English either oral or written. The duties such as: receiving and sending telex to Jakarta. It contained about Flight Plan, Departure and Arrival aircraft and airport information.

3. Information Service

Information service is one of the information service centers. This room is designed to give and help information service to all passengers about something related to flight schedule. It is also a room to announce arrival, departure and boarding of aircraft.

- The passengers have to follow the steps when they use the air transportation:
 - ✓ Check in at the baggage
 - ✓ SP3 u ticket window
 - ✓ To come to the waiting room and checking by officer
 - ✓ To wait in the waiting room
 - ✓ To board
- There are some steps that must be done by the passengers, they are:
 - ✓ Entering the arrival room
 - ✓ Waiting in the baggage
 - ✓ Reserving taxi or hotel if it is needed
 - ✓ Getting on taxi or other transportation

1.5 Ticket Agent:

There are 4 airlines service for passengers in Radin Inten II airport:

1. Garuda Indonesia

Garuda Indonesia is a pioneer to the first aviation route from Jakarta to Lampung and from Lampung to Jakarta. Garuda Indonesia gives their service 2 times a day at twelve o'clock and thirty past five p.m. It does not

only give meals and snack, but also some information to passengers especially about flight.

Flight Schedule

FLIGHT NO	ROUTE	ARRIVAL	DEPARTURE	REMARK
GA 100/GA 101	TKG- CKG	07. 00	07. 55	EVERYDAY
GA 102/GA 103	TKG- CKG	10.20	11.05	EVERYDAY
GA 104/ GA 105	TKG- CKG	13. 25	14. 00	EVERYDAY
GA 108/GA 109	TKG- CKG	14. 55	15. 40	EVERYDAY
GA 106/GA 107	TKG- CKG	16. 55	17. 40	EVERYDAY

Garuda Indonesia Ticket Price

Age	One way	Return
Adult	Rp. 541.000	Rp. 1.082.000
Child	Rp. 541.000	Rp. 1.082.000
Infant	Rp. 50.000	Rp. 100.000

2. Sriwijaya Air

Sriwijaya Air gives its service 3 times everyday and one extra flight sometimes. It is often delayed because there are some troubles in the engine and weather influence. The staff of information from air traffic control unit. The route of Sriwijaya air is from Jakarta to Tanjung Karang or from Tanjung Karang to Jakarta.

Flight Schedule

FLIGHT NO	ROUTE	ARRIVAL	DEPARTURE	REMARK
SJ 088/ SJ 089	TKG- CKG	07.45	08.10	EVERYDAY
SJ 096/SJ 097	TKG- CKG	10.20	10.50	EVERYDAY
SJ 058/SJ 059	TKG- CKG	12.00	12.30	EVERYDAY
SJ 094/SJ	TKG-	14.20	14.40	EVERYDAY

095	CKG			
SJ 098/SJ 099	TKG- CKG	16.20	16.40	EVERYDAY
SJ 086/SJ 087	TKG- CKG	17.10	17.40	EVERYDAY

Sriwijaya Air Ticket Price

Age	One way	Return
Adult	Rp. 420.000,-	Rp. 840.000,-
Child	Rp. 420.000,-	Rp. 840.000,-
Infant	Rp. 50.000,-	Rp. 100.000,-

3. Batavia Air

Batavia Air is one of the airlines that gives its service to passengers everyday. The route of Batavia is from Jakarta to Lampung and Lampung to Jakarta, also from Batam to Lampung and Lampung to Batam. It has two flight a day to passengers.

Flight Schedule

FLIGHT NO	ROUTE	ARRIVAL	DEPARTURE	REMARK
Y6 505/ Y6 506	TKG- CKG	08.45	09.20	EVERYDAY
Y6 527/ Y6 528	TKG- BTM	10.15	10.50	TUESDAY, THURSDAY , SUNDAY

Batavia Air Ticket Price

Age	One way	Return
Adult	Rp. 402. 500,-	Rp. 803.000,-
Child	Rp. 402. 500,-	Rp. 402.500,-
Infant	Rp. 57.000,-	Rp. 114.000,-

Batavia Batam Ticket Price

Age	One way	Return
Adult	Rp. 750.000,-	Rp. 1.500.000,-
Child	Rp. 750.000,-	Rp. 1.500.000,-
Infant	Rp. 70.000,-	Rp. 140.000,-

4. Sky Air

Sky Air is a new airline in Radin Inten II airport, which started on 30 April 2011. Sky Air is still at step training in Radin Inten II. The route of sky air is from Bandung – Lampung or Lampung – Bandung. While Sky Air has other route, but it is transit they are: Solo – Bandung, Solo - Surabaya, Banyuwangi - Surabaya, Banyuwangi - Denpasar.

Flight Schedule

FLIGHT NO	ROUTE	ARRIVAL	DEPARTURE	REMARK
SY 140/ SY 141	TKG- BDG	12.20	12.45	TUESDAY, THURSDAY, SATURDAY

Because Sky Air is new airline in Radin Inten II airport, for the first time it gives promotions price.

Sky Air Ticket Price

Age	One way	Return
Adult	Rp. 300.000,-	Rp. 600.000,-
Child	Rp. 300.000,-	Rp. 600.000.-
Infant	Rp. 50.000,-	Rp. 50.000,-

1.6 General Information of Radin Inten II airport

It is to make clearance about the characteristic of the airport

- | | |
|--|--|
| 1. Name or city | : Bandar Lampung |
| 2. Name of airport | : Radin Inten II |
| 3. Class of airport | : II (two) |
| 4. Manager | : Directorate General of Air
Communication |
| 5. Operational time | : 23.00-11.00 UTC/ 06.00-18.00 wib |
| 6. Operational classification | : Non Precision Instrument |
| 7. Operational ability | : Boeing 737 series 200 |
| 8. Air traffic service (LLU) | : ADC, RDARA |
| 9. PKP- PK Classification | : IV |
| 10. Location coordinate | : 05° 14' 25,77' LS
105° 10' 31, 97' BT |
| 11. Elevation/ reference temperature | : 263 feet (MSL) / 33° c |
| 12. DPPU | : - |
| 13. Meteorology | : available |
| 14. The distance of airport to the nearest | : 28 km |
| 15. Province | : Lampung |
| Regency | : South Lampung |
| Sub district | : Natar |
| Village | : Branti Raya |
| 16. Address | : Alamsyah Ratu Perwira Negara
street km. 28 Branti Raya. |

17. Phone number : (0721) 7697114
18. Fax : (0721) 7697115
19. Telex AFTN : WICT YOYW
20. Code (ICAO/IATA) : WICT/ TKG

1.8 The personal data of Radin Inten II Airport

There are 194 employees in Radin Inten II Airport. Everyday, each division and work unit has its own leader. In this part, the writer writes down the personnel data of the chairman of the division.

1. Head of airport

- Name : Ir.Djoko Priambodo, MS.Tr
- NIP : 19621023 198803 1 001
- Rank : Pembina (IV/a)

2. Head of general sub division

- Name : Syafrudin, S.IP
- Nip : 19580628 197803 1 001
- Rank : Penata Tk. I (III/d)

3. Head of land operation section

- Name : Syafrudin, S.IP
- Nip : 19580628 197803 1 001
- Rank : Penata Tk. I (III/d)

4. Head of airport services section

- Name : Dra. E.liyana, MM
- Nip : 19631226 198403 2 001
- Rank : penata tk. I (III/d)

5. Head of technician group:

- Name : Djoko Purnomo
- Nip : 19550727 197703 1 001
- Rank : Penata (III/d)

1.9 Number of Airport Personel

There are 194 employees in Radin Inten II airport. Personel data according to work unit are as follows:

- | | |
|-------------------------------------|-------------|
| 1. Head of airport | : 1 person |
| 2. Head of general sub division | : 1 person |
| 3. Personnel affair staff | : 4 person |
| 4. Administration staff | : 17 person |
| 5. Equipment | : 5 person |
| 6. Terminal service and information | : 13 person |
| 7. PKP-PK | : 36 person |
| 8. Security | : 28 person |
| 9. Service section | : 5 person |
| 10. Runway facility | : 10 person |
| 11. ATC (air traffic control) | : 10 person |
| 12. Briefing office | : 9 person |
| 13. Electricity facility | : 17 person |
| 14. TELNAV facility | : 13 person |
| 15. AAB/Kend | : 9 person |
| 16. Technician | : 1 person |

17. Hygiene : 9 person
18. PJPU : 6 person

1.9 Job Description

The writer is a student of D3 English Department from the University of Lampung. Usually, D3 English Department hold the field practice during 2 months as regulation of graduate.

The writer carried out Field practice at Radin Inten II Airport from first May until the last of June. At the first meeting, the advisor handed over field practice students to the head of the sub division, we did not follow the orientation like before it and we were directly placed on division. We were divided into two groups. Two students were in Briefing Office and two students were in Information Service.

The first month, the writer was placed in Briefing Office. We adapted with the place and the employees of Briefing Office. Before it, Mr. Moh. Yamin as a Head of coordinator in Briefing Office gave students briefing about condition, norms, functions, and duties in Briefing Office.

The workday in Briefing Office unit is divided into two shifts. The first shift is started from 06.00 a.m. to 12.00 a.m. and the second shift is started from 13.00 p.m. to finish.

In Briefing Office, the writer helped the employees to do their duties, like sending message about Flight Plan, Departure, and Arrival of the aircraft by using aeronautical fixed telecommunication network (AFTN), filling log book,

giving information to air traffic controller and information service about departure and arrival time of the aircraft.

The second month, the writer was rolled to information service. The writer adapted again with new situation and conditions. Mr. Adi Prayitno, as the Head of coordinator in Information Service also gave students briefing about conditions, norms, functions, duties, and the other in Information Service. Then the writer helped the staffs of information service to do their duties, like wrote all reports in log book as estimate time arrival time (ETA), estimate time of departure (ATD), time of boarding, flight delay, cancellation, and data of passengers who arrive and depart.

Beside that, the writer also helped the staffs to receive the telephone, and change FIDS time of arrival and departures. Then, announce the estimate time of arrival of aircraft, boarding the aircraft, delay of aircraft, car call, passengers call, and nominative call.