

ABSTRACT

ANALYSIS OF OBSTACLES FACED BY ELDERLY IN OBTAINING HEALTH CARE AND SOCIAL SERVICES (Studies in Nursing Home Institution Hana Belfast)

By

Yuni Yanti Romauli Tambunan

Aging period is a period where there is a change of life impairment of physical, mental, and social. By knowing these conditions, the family, government, community or other social institutions can provide treatment appropriate to the problem that causes older people dependent on others. Elderly who enter nursing home has a number of reasons, such as families can not care for them and the health of the elderly has been declining. There is also because the elderly have no family left to care for or neglected. Therefore, this study aims to identify and describe the barriers faced by the elderly in health services and social services in a nursing home Institution Hana Bandar Lampung.

The research was conducted using a qualitative descriptive approach. With the method of collecting data in the form of in-depth interviews, observation, and literature. Informants of this study was taken by using a purposive technique. Informants in this study are the elderly at a nursing home Hana Bandar Lampung. The number of informants in this study as many as 4 people.

The results showed that the elderly serious obstacles in obtaining health services and social services. Barriers related to health care (physical and mental), can be seen from: (1) The internal resistance in the form of physical ability and mental limitations of the elderly. (2) Availability of facilities and infrastructure are inadequate. (3) Low Human Resources (HR) managers of nursing, so keterjangkaun to treat and deal with the nutritional needs of the elderly are lacking. While the barriers to social services include (1) the availability of services on the activities of older skills. (2). Readiness of the force caregivers are less supportive. (3). Availability of facilities and infrastructure that are not accessible such as the elderly want to go to worship, the elderly left alone and provided no means given the nursing.