

ABSTRACT

THE EFFECTIVENESS OF HEALTH SERVICE IN SUBDISTRICT *PISANG ISLAND WEST COAST*

BY

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Puskesmas as the Health of Implementer Technical Official Unit (UPTD) is a guarantor coordination in a health efforts for first step in its each work area to give health service which is qualified for society. *Puskesmas* in *Pisang Island subdistric Pisang Island West Coast* is located in a remote island in the middle of Indies Ocean. The access that are so limited and lack of employee in the *Puskesmas Pisang Island* make researcher thought that health service in there are not effective enough.

This research was aimed to find out whether effective or not the health service in a sub district *Pisang Island Regency Pesisir Barat*. This was a descriptive research by quantitative approachment. The instrument in data collection was used questionnaire, interview, observation, and documentation, while the technique of data analysis was used editing step, categorizing, and interpretation.

The result of this research showed that health service in sub district *Pisang Island Regency Pesisir Barat* was effective. Based on 4 indicators which is consists of 16 sub indicators, there were 13 that are effective but 3 of them were not effective. Meanwhile these 3 sub indicators was an important variable for health service.

This research recommends that: (1) The availability of facilities and infrastructures which is support for employee and patient. (2) The availability of duty schedule in *Puskesmas Pisang* Island to anticipate the obstacles of distance and weather. (3) The head of *Puskesmas* and the employee take part in Education and Training (*Diklat*) to improve their expertise and skill as well as insight to improve service quality.

Keywords: Effectiveness, Health Service