

**PROFESSIONALISM OF BANDAR LAMPUNG PUBLIC  
BUREAUCRACY APPARATUS IN PUBLIC SERVICE  
(Case Study on Bandar Lampung Investmen and Licensing Board)**

by

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**ABSTRACT**

This study aim to describe the Apparatus Professionalism Of Bandar Lampung Investment And Licensing Board In Public Service. Focus of this study are Commitment and Consistency of BPMP Apparatus (the vision, mission and goals of the organization), Implementation of Authority and Responsibility, Integrity, Precision/Accuracy and Quickness in execution of tasks, Work Discipline, Mastery of science and technology support. Data used in this study are primary data and secondary data. Primary data obtained through observation and interview with original sources (informants), while secondary data obtained through legislation or regulations, decrees, archives, activity report, and photographs in location related to this study.

This study uses descriptive research with qualitative analysis, which the author describes the apparatus professionalism of BPMP Bandar Lampung in public service. Descriptive method used to make an objective representation of symptoms contained in the research problem, while qualitative analysis used from data obtained from interviews and documentation. This study shows that the BPMP apparatus have sufficient commitment, authority and responsibility, while integrity, precision / accuracy and speed is still lacking. Work discipline of BPMP apparatus is good enough, while discipline in regularity is still lacking. Mastery of science and technology especially BPMP yet to be in full.

**Keywords: Professionalism of public bureaucratic apparatus, Descriptive Analysis, Qualitative.**