LAMPIRAN

Lampiran 1.

Daftar Pertanyaan Responden

Pengaruh Kualitas Layanan Jasa terhadap Motivasi Mahasiswa untuk Kuliah Di Perguruan Tinggi Swasta DCC Wisma Bandar Lampung

Identitas Responden

Nama :

Jenis Kelamin :

Jurusan :

Kuesioner ini bertujuan untuk menguji pengaruh dari kualitas layanan jasa terhadap motivasi mahasiswa untuk kuliah di Perguruan Tinggi Swasta DCC Wisma Bandar Lampung. Penilaian dilakukan dengan menilai tanggapan anda yang diwakili oleh setiap pernyataan di bawah ini dengan cara memberikan tanda checklist (√). Penilaian dilakukan dengan angka 1-5. Jika anda sangat setuju dengan jawabannya maka nilainya 5 sebaliknya jika anda sangat tidak setuju dengan peryataan tersebut maka nilainya 1. jika anda setuju maka jawabanya 4, jika anda ragu-ragu maka anda dapat nilai 3, dan jika anda tidak setuju maka anda mendapat nilai 2. Tidak ada jawaban yang benar atau yang salah.

Pernyataan-pernyataan berikut berkaitan dengan Penawaran Inti, Penawaran Nyata, Penawaran Tambahan dan motivasi pembelian yang terdiri dari *Primary Buying Motive* (Alasan Untuk Membeli Barang atau Jasa yang Sebenarnya), *Selective Buying Motive*, (Pemilihan Terhadap Barang atau Jasa), *Patronage Buying Motive* (Pemilihan barang atau jasa berdasarkan pelayanan yang memuaskan).

Berikan opini anda dengan cara memberi tanda (√) yang dianggap paling tepat dengan menggunakan skala sebagai berikut :

Sangat Setuju (SS)	Setuju (S)	Ragu-ragu (RG)	Tidak Setuju (TS)	Sangat Tidak Setuju (STS)
5	4	3	2	1

Pernyataan Penawaran Inti

No	Pernyataan	SS	S	RG	TS	STS
1	Saya memperoleh manfaat yang besar dengan belajar komputer di PTS DCC Wisma Lampung	5	4	3	2	1
2	Kurikulum yang ditawarkan sesuai dengan kebutuhan yang diinginkan mahasiswa					

Peryataan Penawaran Nyata

No	Pernyataan	SS	S	RG	TS	STS
3	PTS (Pergurruan tinggi swasta) DCC menyediakan fasilitas belajar yang lengkap.					
4	Profesionalisme/kemampuan para dosen yang tinggi dalam memberikan materi perkuliahan.					
5	Pelayanan staf PTS (perguruan tinggi swasta) DCC yang cepat terhadap setiap kegiatan akademik mahasiswa					
6	Pendidikan yang yang ditawarkan berkualitas tinggi.					
7	Ketersediaan halaman parkir yang luas di PTS DCC Wisma Bandar Lampung					
8	Kondisi bangunan gedung kampus DCC Wisma yang menarik					

Peryataan Penawaran Tambahan

No	Pernyataan	SS	S	RG	TS	STS
9	Bayaran SPP yang terjangkau yang mendorong saya kuliah di PTS (Perguruan Tinggi Swasta) DCC Wisma Bandar Lampung.					
10	Program percepatan study D3 (Diploma) seharusnya 3 TH dapat selesai 2 TH yang disediakan PTS DCC Wisma Bandar Lampung					

Pernyataan Motivasi

Pernyataan (Primary buying) Alasan Untuk Membeli Barang atau Jasa yang Sebenarnya

No	Pernyataan	SS	S	RG	TS	STS
11	Keinginan pribadi yang mendorong saya untuk kuliah diDCC Wisma Bandar Lampung.					
12	Rasa ingin tau yang tinggi terhadap komputer membuat saya kuliah di DCC Wisma Bandar Lampung.					
13	Ingin mendapatkan gelar Ahli Madya Komputer saya kulaih di DCC Wisma Bandar Lampung					

Pernyataan (Selective buying motive) Pemilihan Terhadap Barang atau Jasa

No	Pernyataan	SS	S	RG	TS	STS
14	Kedekatan jarak kampus dari tempat tinggal yang mendorong saya kuliah di PTS (perguruan tinggi swasta) DCC Wisma Bandar Lampung	5	4	3	2	1
15	Ajakan seorang teman yang mendorong saya kuliah di PTS DCC Wisma Bandar Lampung.	5	4	3	2	1

Pernyataan (Patronage buying motive) Pemilihan Terhadap Barang dan Jasa karena

Pelayanan yang Memuaskan

No	Pernyataan	SS	S	RG	TS	STS
16	Rekomendasi dari alumni yang merasa puas dengan menggunkan jasa pendidikan PTS DCC Wisma Bandar Lampung.	5	4	3	2	1
17	Tersedianya penyaluran langsung kerja bagi mahasiswa yang berprestasi yang disediakan PTS DCC Wisma Bandar Lampung	5	4	3	2	1

Lampiran 2.

Tabulasi Data Ordinal Kualitas Layanan jasa

Responden	No. Item										
	1	**2**	**3**	**4**	**5**	**6**	**7**	**8**	9	**10**	jumlah
1	4	4	4	5	4	4	5	4	4	3	41
2	5	4	4	4	2	5	5	4	4	4	41
3	3	4	4	4	2	4	5	5	5	3	39
4	3	2	2	4	4	4	4	2	2	3	30
5	4	4	5	4	4	2	5	2	2	4	36
6	5	2	4	4	4	3	4	1	1	2	30
7	4	2	4	2	2	5	3	2	2	4	30
8	4	4	4	4	4	4	4	4	4	4	40
9	4	3	2	2	3	5	3	3	3	5	33
10	3	5	5	5	2	5	5	5	5	2	42
11	4	4	4	4	4	5	5	4	4	4	42
12	4	2	4	2	3	4	2	3	3	4	31
13	2	4	4	2	4	4	5	4	4	3	36
14	4	4	5	5	5	5	4	5	5	3	45
15	2	2	4	4	4	2	2	4	4	4	32
16	4	3	3	2	2	4	1	3	3	3	28
17	2	4	4	4	4	4	4	2	2	4	34
18	4	4	4	5	5	5	5	3	3	4	42
19	5	4	4	5	4	2	4	1	1	4	34
20	3	5	5	4	5	5	2	5	5	4	43
21	5	2	4	5	2	2	4	4	4	5	37
22	2	5	4	2	5	5	5	5	5	4	42
23	5	4	4	5	2	5	4	4	4	5	42
24	4	5	4	4	2	5	4	2	2	2	34
25	4	4	2	2	2	2	2	2	2	5	27
26	4	4	3	4	2	5	5	2	2	4	35
27	4	4	4	4	4	4	1	5	5	4	39
28	4	4	3	4	3	4	3	4	4	3	36
29	4	2	4	2	2	4	2	2	2	5	29
30	4	5	5	4	3	4	3	3	3	5	39
31	4	5	5	4	4	4	3	2	2	4	37
32	4	2	3	2	2	4	4	4	4	4	33
33	4	2	2	2	2	3	4	2	2	2	25
34	3	3	4	4	2	3	1	3	3	2	28
35	3	2	4	3	2	3	3	2	2	1	25
36	4	4	4	4	3	5	4	5	5	3	41
37	2	4	4	4	5	4	5	2	2	3	35

38	4	5	5	5	5	4	5	5	5	5	48
39	4	5	4	3	4	5	5	4	4	5	43
40	3	4	4	3	4	3	4	4	4	5	38
41	5	4	4	4	4	4	5	4	4	5	43
42	4	4	4	4	4	4	5	2	2	5	38
43	5	3	3	5	4	4	4	2	2	5	37
44	4	4	4	5	4	4	5	4	4	4	42
45	4	4	5	4	4	4	4	2	2	4	37
46	4	4	4	3	4	4	5	1	1	5	35
47	4	2	5	3	2	4	1	2	2	4	29
48	5	4	4	4	4	5	5	5	5	4	45
49	4	4	3	4	3	2	4	2	2	3	31
50	2	2	4	3	4	5	4	4	4	5	37
51	3	4	2	5	2	2	2	1	1	2	24
52	4	4	3	4	4	4	2	2	2	4	33
53	4	5	5	5	2	5	5	5	5	5	46
54	4	4	4	5	4	3	2	3	3	4	36
55	4	5	4	4	3	2	4	2	2	3	33
56	5	5	5	5	5	5	5	5	5	4	49
57	3	2	3	2	2	4	4	4	4	2	30
58	4	3	5	2	2	4	2	3	3	3	31
59	5	2	5	4	2	4	4	4	4	4	38
60	4	5	5	5	5	5	5	5	5	4	48
61	4	3	3	2	3	4	4	4	4	3	34
62	3	5	4	4	4	5	4	2	2	2	35
63	5	4	4	4	3	5	5	5	5	4	44
64	4	4	4	4	4	2	4	4	4	5	39
65	5	5	5	5	5	5	5	5	5	5	50
66	4	4	4	4	4	4	4	5	5	3	41
67	3	5	4	4	2	5	4	2	2	2	33
68	4	4	3	5	4	4	4	2	2	4	36
69	4	4	3	3	2	2	3	4	4	4	33
70	4	2	3	2	2	4	4	4	4	3	32
71	4	4	3	3	4	4	4	2	2	3	33
72	2	4	3	3	3	3	3	5	5	4	35
73	4	4	5	4	2	4	3	3	3	4	36
74	5	4	4	4	4	3	4	4	4	4	40
75	4	4	4	4	2	5	4	5	5	5	42
76	5	5	5	4	2	4	3	3	3	5	39
77	4	3	3	2	3	4	3	3	3	3	31
78	4	4	3	4	4	4	4	2	2	4	35

Lampiran 3.

Tabulasi Data Ordinal Motivasi Mahasiswa

Responden	No. Item							jumlah
	11	**12**	**13**	**14**	**15**	**16**	**17**	
1	4	4	3	5	4	3	5	28
2	3	5	3	2	3	2	4	22
3	3	4	4	5	5	2	4	27
4	4	3	4	4	5	2	5	27
5	4	2	2	1	4	3	4	20
6	4	3	4	5	5	3	4	28
7	3	4	4	4	5	5	4	29
8	4	4	4	5	5	3	2	27
9	2	4	4	4	5	3	5	27
10	4	5	5	5	4	3	4	30
11	3	3	5	5	4	4	5	29
12	3	3	3	3	1	1	1	15
13	2	2	2	4	3	2	3	18
14	3	5	5	4	4	4	5	30
15	5	4	4	4	4	4	5	30
16	5	4	3	5	4	4	4	29
17	5	4	5	5	4	4	3	30
18	5	4	4	5	5	4	5	32
19	5	4	4	5	5	3	5	31
20	5	5	4	5	5	3	4	31
21	5	4	4	5	5	4	4	31
22	2	3	4	5	4	2	4	24
23	3	4	4	5	5	4	4	29
24	4	3	3	4	5	2	4	25
25	4	4	4	4	5	4	4	29
26	2	4	5	4	5	4	5	29
27	5	4	4	3	3	5	5	29
28	5	5	4	4	4	4	4	30
29	2	2	4	4	2	4	3	21
30	5	5	4	5	5	5	4	33
31	3	4	3	4	5	5	5	29
32	4	5	3	2	4	5	3	26
33	4	4	3	4	5	5	4	29
34	4	3	4	4	5	5	4	29
35	5	5	3	4	5	4	3	29
36	5	2	2	4	3	4	2	22
37	3	4	2	4	4	3	3	23

38	4	4	5	3	5	5	5	31
39	4	4	4	3	5	4	5	29
40	5	4	4	4	4	3	5	29
41	5	3	4	4	4	4	4	28
42	5	3	3	2	5	4	4	26
43	5	5	3	3	3	4	5	28
44	4	4	2	4	5	3	3	25
45	4	4	3	4	5	3	3	26
46	3	3	4	3	4	3	4	24
47	3	4	5	5	5	5	5	32
48	4	4	3	2	2	5	3	23
49	3	3	2	1	4	5	3	21
50	5	2	3	1	3	4	2	20
51	3	4	5	1	3	3	2	21
52	4	3	2	2	4	2	4	21
53	4	3	2	4	4	2	5	24
54	4	4	2	2	4	2	4	22
55	4	4	4	4	3	3	3	25
56	5	4	1	1	4	3	4	22
57	3	4	2	2	2	2	2	17
58	4	4	4	4	3	3	3	25
59	5	4	1	1	4	3	4	22
60	4	4	2	2	4	2	4	22
61	4	4	2	2	5	2	3	22
62	3	4	2	2	2	2	2	17
63	5	4	1	1	4	3	4	22
64	4	3	2	4	4	2	5	24
65	5	4	2	4	4	4	5	28
66	4	4	4	4	3	3	3	25
67	3	4	2	2	2	2	2	17
68	4	4	2	2	4	2	4	22
69	4	4	2	2	4	2	4	22
70	4	4	2	2	5	2	3	22
71	4	4	4	2	4	4	3	25
72	2	2	2	4	3	2	4	19
73	4	3	2	2	3	2	4	20
74	5	4	1	2	2	4	4	22
75	4	3	2	4	4	2	5	24
76	5	4	2	4	4	4	5	28
77	4	5	4	3	4	3	3	26
78	4	4	2	2	4	2	4	22

Lampiran 4.

Transformasi Ke Data Interval Untuk Variabel Kualitas Layanan Jasa

	item										
responden	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**	**jumlah**
1	3	2	3	4	4	1	4	4	3	1	29
2	3	1	1	4	2	3	1	2	2	1	20
3	3	3	4	3	2	2	4	4	2	2	29
4	2	3	3	4	3	1	3	4	1	1	25
5	5	4	2	2	1	1	2	3	1	1	22
6	3	4	4	4	3	1	3	3	3	2	30
7	1	1	4	4	2	2	4	4	3	3	28
8	3	3	4	4	3	1	2	4	3	3	30
9	5	4	5	5	2	3	4	4	3	3	38
10	3	3	5	5	3	2	4	4	4	4	37
11	5	3	5	5	3	3	3	5	3	3	38
12	2	1	1	1	1	1	2	1	1	3	14
13	3	1	3	3	2	3	3	2	2	1	23
14	5	4	4	4	3	4	3	4	4	1	36
15	5	4	4	5	3	3	4	5	3	2	38
16	3	4	4	4	4	4	4	4	3	4	38
17	3	4	5	4	2	3	1	4	4	4	34
18	3	3	5	4	3	3	4	3	3	3	34
19	3	3	5	5	2	2	2	4	2	3	31
20	3	3	4	5	4	3	3	4	4	3	36
21	3	4	5	5	4	4	4	5	3	4	41
22	3	3	4	4	3	1	3	4	2	4	31
23	1	3	4	5	4	1	2	4	2	3	29
24	3	2	5	3	2	1	3	4	3	3	29
25	3	3	4	4	4	2	3	5	3	3	34
26	5	4	5	4	3	4	4	5	4	4	42
27	5	3	4	4	3	3	4	5	3	3	37
28	5	3	4	4	4	4	4	5	4	4	41
29	2	2	3	4	2	2	3	4	4	3	29
30	3	3	5	4	3	4	4	3	4	3	36
31	3	3	4	5	4	4	2	3	2	3	33
32	5	3	4	4	4	3	4	4	3	3	37
33	3	3	4	5	4	4	2	5	2	3	35
34	5	3	4	4	3	3	2	4	3	4	35
35	3	3	4	4	4	3	3	4	3	3	34

36	3	3	3	4	3	4	3	4	2	3	32
37	3	4	2	3	3	3	2	5	3	3	31
38	3	3	3	5	2	1	4	5	2	3	31
39	3	3	2	4	2	2	4	4	3	3	30
40	5	2	4	3	3	1	3	3	3	3	30
41	3	2	4	5	4	2	2	3	3	3	31
42	3	3	4	3	3	1	3	3	3	3	29
43	3	2	3	4	3	2	3	2	2	3	27
44	5	3	4	4	2	3	4	3	2	3	33
45	3	2	3	4	2	3	4	3	2	4	30
46	2	3	2	3	3	3	3	4	2	3	28
47	3	3	2	5	4	2	3	4	2	3	31
48	3	2	3	4	2	3	2	3	3	2	27
49	5	2	2	4	1	3	2	3	3	2	27
50	5	3	3	4	1	3	3	2	2	3	29
51	3	3	4	3	1	2	3	3	2	3	27
52	3	3	4	3	2	1	3	3	2	3	27
53	3	3	4	2	2	2	3	3	2	2	26
54	3	3	2	3	3	3	4	4	1	2	28
55	3	2	2	3	2	3	4	4	1	2	26
56	5	2	3	3	2	3	4	4	1	3	30
57	3	3	3	2	2	3	4	3	2	3	28
58	5	2	3	3	1	3	4	4	2	3	30
59	3	3	4	3	1	2	3	5	3	3	30
60	3	3	4	2	1	2	3	4	2	2	26
61	3	3	3	4	2	2	2	5	2	1	27
62	2	3	2	4	3	1	2	5	3	2	27
63	3	2	3	3	2	2	2	5	2	3	27
64	3	2	3	2	2	3	2	4	2	1	24
65	3	2	2	3	2	3	2	5	2	3	27
66	5	2	3	4	1	2	1	4	2	3	27
67	3	3	4	3	1	1	2	5	2	2	26
68	3	2	3	4	2	1	2	4	1	3	25
69	5	1	3	4	4	1	3	4	2	3	30
70	4	1	4	2	3	3	3	2	2	2	26
71	2	2	4	3	2	4	3	2	3	2	27
72	3	3	4	3	2	2	4	4	3	3	31
73	4	3	2	4	3	4	2	4	4	3	33
74	3	4	3	4	4	2	3	3	3	4	33
75	2	5	1	1	2	3	4	3	1	4	26
76	3	5	3	3	1	3	1	2	2	2	25
77	3	3	4	2	1	3	1	3	3	1	24
78	5	4	5	2	2	2	2	2	3	2	29

Lampiran 5.

Transformasi Ke Data Interval Untuk Motivasi Mahasiswa

	item							
responden	11	12	13	14	15	16	17	jumlah
1	3	3	3	4	3	2	2	20
2	3	2	3	2	2	2	2	16
3	2	3	4	2	2	1	3	17
4	3	2	3	3	4	1	2	18
5	2	2	2	2	3	2	3	16
6	3	2	4	3	4	2	3	21
7	2	3	4	4	4	3	3	23
8	3	3	4	4	4	2	4	24
9	1	3	4	3	4	2	4	21
10	3	5	5	4	3	2	3	25
11	2	2	5	4	3	3	4	23
12	2	2	3	1	2	1	1	12
13	1	1	3	2	2	2	2	13
14	2	5	5	3	3	3	2	23
15	4	3	4	3	3	3	4	24
16	4	3	3	3	3	3	3	22
17	2	1	2	4	3	2	2	16
18	4	3	2	2	3	2	4	20
19	4	3	1	4	2	2	4	20
20	3	3	4	2	2	1	3	18
21	4	3	4	4	4	3	3	25
22	1	2	2	4	3	1	3	16
23	3	3	4	4	2	2	3	21
24	3	2	1	1	2	1	2	12
25	3	3	4	4	4	4	3	25
26	2	3	3	2	4	3	4	21
27	4	3	2	2	4	4	4	23
28	4	5	4	3	3	3	3	25
29	3	3	4	3	2	3	3	21
30	4	4	4	4	4	4	3	27
31	2	3	3	3	4	4	4	23
32	3	5	3	3	3	4	2	23
33	3	3	3	3	4	4	3	23
34	3	2	4	3	4	4	3	23
35	4	4	2	3	2	5	2	22
36	4	4	2	2	5	2	3	22
37	3	4	3	2	4	3	3	22
38	4	4	3	3	3	4	4	25
39	3	4	3	2	4	3	3	22
40	3	3	2	3	3	3	4	21
41	4	2	2	2	3	2	4	19
42	4	2	3	2	4	3	3	21

43	4	4	2	3	3	3	4	23
44	3	3	2	2	3	2	3	18
45	3	3	2	2	4	2	3	19
46	3	3	3	2	3	2	3	19
47	3	3	2	2	4	2	3	19
48	3	3	2	1	3	3	3	18
49	3	2	2	2	3	3	2	17
50	2	3	3	1	4	4	3	20
51	3	3	4	1	2	2	2	17
52	4	3	2	2	4	2	3	20
53	3	3	1	4	4	1	4	20
54	4	3	2	2	2	2	3	18
55	3	2	4	2	3	3	3	20
56	3	3	1	1	2	3	4	17
57	3	3	3	3	1	2	2	17
58	3	3	2	4	2	3	2	19
59	3	3	1	1	3	2	3	16
60	3	2	2	2	4	3	3	19
61	3	3	2	2	4	2	3	19
62	2	3	2	2	2	2	2	15
63	3	3	1	2	3	2	4	18
64	2	3	2	3	3	2	4	19
65	4	3	2	3	2	3	3	20
66	3	3	3	3	2	2	2	18
67	2	3	2	2	2	1	2	14
68	3	3	2	2	3	2	4	19
69	3	3	2	2	3	2	3	18
70	3	3	2	2	4	3	3	20
71	3	3	4	3	4	3	3	23
72	3	3	2	2	2	2	3	17
73	3	3	1	2	2	3	4	18
74	3	3	4	3	4	3	3	23
75	3	3	4	2	2	2	3	19
76	3	3	2	3	3	2	3	19
77	2	3	5	4	2	3	3	22
78	2	3	2	2	3	2	3	17

Lampiran 6.

Frequencies

Statistics

		x1	x2	x3	x4	x5	x6	x7	x8	x9	x10	Total
N	Valid	78	78	78	78	78	78	78	78	78	78	78
	Missing	0	0	0	0	0	0	0	0	0	0	0

Frequency Table

x1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	7	9.0	9.0	9.0
	3	11	14.1	14.1	23.1
	4	46	59.0	59.0	82.1
	5	14	17.9	17.9	100.0
	Total	78	100.0	100.0	

x2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	15	19.2	19.2	19.2
	3	7	9.0	9.0	28.2
	4	40	51.3	51.3	79.5
	5	16	20.5	20.5	100.0
	Total	78	100.0	100.0	

x3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	5	6.4	6.4	6.4
	3	16	20.5	20.5	26.9
	4	40	51.3	51.3	78.2
	5	17	21.8	21.8	100.0
	Total	78	100.0	100.0	

x4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	15	19.2	19.2	19.2
	3	9	11.5	11.5	30.8
	4	37	47.4	47.4	78.2
	5	17	21.8	21.8	100.0
	Total	78	100.0	100.0	

x5

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	27	34.6	34.6	34.6
	3	11	14.1	14.1	48.7
	4	31	39.7	39.7	88.5
	5	9	11.5	11.5	100.0
	Total	78	100.0	100.0	

x6

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	10	12.8	12.8	12.8
	3	8	10.3	10.3	23.1
	4	36	46.2	46.2	69.2
	5	24	30.8	30.8	100.0
	Total	78	100.0	100.0	

x7

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	4	5.1	5.1	5.1
	2	9	11.5	11.5	16.7
	3	11	14.1	14.1	30.8
	4	31	39.7	39.7	70.5
	5	23	29.5	29.5	100.0
	Total	78	100.0	100.0	

x8

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	4	5.1	5.1	5.1
	2	24	30.8	30.8	35.9
	3	11	14.1	14.1	50.0
	4	22	28.2	28.2	78.2
	5	17	21.8	21.8	100.0
	Total	78	100.0	100.0	

x9

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	4	5.1	5.1	5.1
	2	24	30.8	30.8	35.9
	3	11	14.1	14.1	50.0
	4	22	28.2	28.2	78.2
	5	17	21.8	21.8	100.0
	Total	78	100.0	100.0	

x10

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	1.3	1.3	1.3
	2	9	11.5	11.5	12.8
	3	17	21.8	21.8	34.6
	4	32	41.0	41.0	75.6
	5	19	24.4	24.4	100.0
	Total	78	100.0	100.0	

Total

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	24	1	1.3	1.3	1.3
	25	2	2.6	2.6	3.8
	27	1	1.3	1.3	5.1
	28	2	2.6	2.6	7.7
	29	2	2.6	2.6	10.3
	30	4	5.1	5.1	15.4
	31	4	5.1	5.1	20.5
	32	2	2.6	2.6	23.1
	33	7	9.0	9.0	32.1
	34	4	5.1	5.1	37.2
	35	6	7.7	7.7	44.9
	36	6	7.7	7.7	52.6
	37	5	6.4	6.4	59.0
	38	3	3.8	3.8	62.8
	39	5	6.4	6.4	69.2
	40	2	2.6	2.6	71.8
	41	4	5.1	5.1	76.9
	42	7	9.0	9.0	85.9
	43	3	3.8	3.8	89.7
	44	1	1.3	1.3	91.0
	45	2	2.6	2.6	93.6
	46	1	1.3	1.3	94.9
	48	2	2.6	2.6	97.4
	49	1	1.3	1.3	98.7
	50	1	1.3	1.3	100.0
	Total	78	100.0	100.0	

Lampiran 7.

Correlations

Correlations

		x1	x2	x3	x4	x5	x6	x7	x8	x9	x10	total
x1	Pearson Correlation	1	.103	.186	.088	-.042	.241*	.112	.068	.153	.032	.388**
	Sig. (2-tailed)		.369	.102	.444	.717	.033	.328	.552	.182	.780	.000
	N	78	78	78	78	78	78	78	78	78	78	78
x2	Pearson Correlation	.103	1	.239*	.088	.126	.184	.079	.218	.216	.192	.453**
	Sig. (2-tailed)	.369		.035	.441	.270	.108	.493	.055	.058	.092	.000
	N	78	78	78	78	78	78	78	78	78	78	78
x3	Pearson Correlation	.186	.239*	1	.323**	.214	.082	.190	.165	.500**	.244*	.603**
	Sig. (2-tailed)	.102	.035		.004	.060	.477	.097	.149	.000	.031	.000
	N	78	78	78	78	78	78	78	78	78	78	78
x4	Pearson Correlation	.088	.088	.323**	1	.539**	.122	.084	.392**	.384**	.281*	.631**
	Sig. (2-tailed)	.444	.441	.004		.000	.286	.465	.000	.001	.013	.000
	N	78	78	78	78	78	78	78	78	78	78	78
x5	Pearson Correlation	-.042	.126	.214	.539**	1	.156	.233*	.273*	.335**	.290*	.594**
	Sig. (2-tailed)	.717	.270	.060	.000		.173	.040	.015	.003	.010	.000
	N	78	78	78	78	78	78	78	78	78	78	78
x6	Pearson Correlation	.241*	.184	.082	.122	.156	1	.152	.026	.269*	.137	.456**
	Sig. (2-tailed)	.033	.108	.477	.286	.173		.183	.822	.017	.232	.000
	N	78	78	78	78	78	78	78	78	78	78	78
x7	Pearson Correlation	.112	.079	.190	.084	.233*	.152	1	.167	.086	.286*	.451**
	Sig. (2-tailed)	.328	.493	.097	.465	.040	.183		.143	.455	.011	.000
	N	78	78	78	78	78	78	78	78	78	78	78

x8	Pearson Correlation	.068	.218	.165	.392**	.273*	.026	.167	1	.217	.205	.518**
	Sig. (2-tailed)	.552	.055	.149	.000	.015	.822	.143		.056	.072	.000
	N	78	78	78	78	78	78	78	78	78	78	78
x9	Pearson Correlation	.153	.216	.500**	.384**	.335**	.269*	.086	.217	1	.243*	.636**
	Sig. (2-tailed)	.182	.058	.000	.001	.003	.017	.455	.056		.032	.000
	N	78	78	78	78	78	78	78	78	78	78	78
x10	Pearson Correlation	.032	.192	.244*	.281*	.290*	.137	.286*	.205	.243*	1	.536**
	Sig. (2-tailed)	.780	.092	.031	.013	.010	.232	.011	.072	.032		.000
	N	78	78	78	78	78	78	78	78	78	78	78
total	Pearson Correlation	.388**	.453**	.603**	.631**	.594**	.456**	.451**	.518**	.636**	.536**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	
	N	78	78	78	78	78	78	78	78	78	78	78

*. Correlation is significant at the 0.05 level (2-tailed).

**. Correlation is significant at the 0.01 level (2-tailed).

Lampiran 8.

Reliability

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	78	100.0
	Excluded[a]	0	.0
	Total	78	100.0

a. Listwise deletion based on all variables in the procedure.

Case Processing Summary

		N	%
Cases	Valid	78	100.0
	Excluded[a]	0	.0
	Total	78	100.0

a. Listwise deletion based on all variables in the procedure.

Item Statistics

	Mean	Std. Deviation	N
x1	3.3718	1.03333	78
x2	2.8205	.87895	78
x3	3.4744	1.02848	78
x4	3.6282	.96845	78
x5	2.5256	.97667	78
x6	1.9615	.29902	78
x7	2.9231	.92258	78
x8	3.7179	.95206	78
x9	2.5128	.83345	78
x10	2.7179	.85124	78
jumlah	29.6538	4.61175	78

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
x1	55.9359	79.074	.268	.714
x2	56.4872	78.721	.358	.708
x3	55.8333	74.141	.558	.687
x4	55.6795	74.273	.591	.686
x5	56.7821	75.264	.523	.692
x6	57.3462	84.593	.071	.727
x7	56.3846	78.240	.367	.707
x8	55.5897	76.349	.470	.698
x9	56.7949	76.061	.572	.693
x10	56.5897	76.998	.492	.698
jumlah	29.6538	21.268	1.000	.690

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
59.3077	85.073	9.22350	11

Lampiran 9.

Frequencies

y1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	6	7.7	7.7	7.7
	3	16	20.5	20.5	28.2
	4	33	42.3	42.3	70.5
	5	23	29.5	29.5	100.0
	Total	78	100.0	100.0	

y2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	6	7.7	7.7	7.7
	3	16	20.5	20.5	28.2
	4	46	59.0	59.0	87.2
	5	10	12.8	12.8	100.0
	Total	78	100.0	100.0	

y3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	4	5.1	5.1	5.1
	2	28	35,9	35,9	89,7
	3	14	17.9	17.9	53.8
	4	24	30,8	30,8	35,9
	5	8	10.3	10.3	100.0
	Total	78	100.0	100.0	

y4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	7	9.0	9.0	9.0
	2	30	38.5	38.5	79.5
	3	7	9.0	9.0	41.0
	4	18	23.1	23.1	32.1
	5	16	20.5	20.5	100.0
	Total	78	100.0	100.0	

y5

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	1.3	1.3	1.3
	2	6	7.7	7.7	9.0
	3	12	15.4	15.4	24.4
	4	32	41.0	41.0	65.4
	5	27	34.6	34.6	100.0
	Total	78	100.0	100.0	

y6

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	1.3	1.3	1.3
	2	22	28.2	28.2	29.5
	3	21	26.9	26.9	56.4
	4	23	29.5	29.5	85.9
	5	11	14.1	14.1	100.0
	Total	78	100.0	100.0	

y7

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	1.3	1.3	1.3
	2	7	9.0	9.0	10.3
	3	17	21.8	21.8	32.1
	4	32	41.0	41.0	73.1
	5	21	26.9	26.9	100.0
	Total	78	100.0	100.0	

Total

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	15	1	1.3	1.3	1.3
	17	3	3.8	3.8	5.1
	18	1	1.3	1.3	6.4
	19	1	1.3	1.3	7.7
	20	3	3.8	3.8	11.5
	21	4	5.1	5.1	16.7
	22	13	16.7	16.7	33.3
	23	2	2.6	2.6	35.9
	24	5	6.4	6.4	42.3
	25	6	7.7	7.7	50.0
	26	4	5.1	5.1	55.1
	27	4	5.1	5.1	60.3
	28	6	7.7	7.7	67.9
	29	13	16.7	16.7	84.6
	30	5	6.4	6.4	91.0
	31	4	5.1	5.1	96.2
	32	2	2.6	2.6	98.7
	33	1	1.3	1.3	100.0
	Total	78	100.0	100.0	

Lampiran 10

Colerrasi Var Y

Correlations

		y1	y2	y3	y4	y5	y6	y7	total
y1	Pearson Correlation	1	.312**	-.158	.007	.085	.274*	.195	.407**
	Sig. (2-tailed)		.005	.167	.953	.459	.015	.087	.000
	N	78	78	78	78	78	78	78	78
y2	Pearson Correlation	.312**	1	.179	.146	.083	.319**	.120	.560**
	Sig. (2-tailed)	.005		.116	.201	.470	.004	.294	.000
	N	78	78	78	78	78	78	78	78
y3	Pearson Correlation	-.158	.179	1	.401**	.097	.213	-.115	.523**
	Sig. (2-tailed)	.167	.116		.000	.396	.062	.316	.000
	N	78	78	78	78	78	78	78	78
y4	Pearson Correlation	.007	.146	.401**	1	.112	.180	.109	.567**
	Sig. (2-tailed)	.953	.201	.000		.328	.115	.341	.000
	N	78	78	78	78	78	78	78	78
y5	Pearson Correlation	.085	.083	.097	.112	1	.278*	.321**	.527**
	Sig. (2-tailed)	.459	.470	.396	.328		.014	.004	.000
	N	78	78	78	78	78	78	78	78
y6	Pearson Correlation	.274*	.319**	.213	.180	.278*	1	.176	.662**
	Sig. (2-tailed)	.015	.004	.062	.115	.014		.122	.000
	N	78	78	78	78	78	78	78	78
y7	Pearson Correlation	.195	.120	-.115	.109	.321**	.176	1	.430**
	Sig. (2-tailed)	.087	.294	.316	.341	.004	.122		.000
	N	78	78	78	78	78	78	78	78
total	Pearson Correlation	.407**	.560**	.523**	.567**	.527**	.662**	.430**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	
	N	78	78	78	78	78	78	78	78

**. Correlation is significant at the 0.01 level (2-tailed).

Correlations

		y1	y2	y3	y4	y5	y6	y7	total
y1	Pearson Correlation	1	.312**	-.158	.007	.085	.274*	.195	.407**
	Sig. (2-tailed)		.005	.167	.953	.459	.015	.087	.000
	N	78	78	78	78	78	78	78	78
y2	Pearson Correlation	.312**	1	.179	.146	.083	.319**	.120	.560**
	Sig. (2-tailed)	.005		.116	.201	.470	.004	.294	.000
	N	78	78	78	78	78	78	78	78
y3	Pearson Correlation	-.158	.179	1	.401**	.097	.213	-.115	.523**
	Sig. (2-tailed)	.167	.116		.000	.396	.062	.316	.000
	N	78	78	78	78	78	78	78	78
y4	Pearson Correlation	.007	.146	.401**	1	.112	.180	.109	.567**
	Sig. (2-tailed)	.953	.201	.000		.328	.115	.341	.000
	N	78	78	78	78	78	78	78	78
y5	Pearson Correlation	.085	.083	.097	.112	1	.278*	.321**	.527**
	Sig. (2-tailed)	.459	.470	.396	.328		.014	.004	.000
	N	78	78	78	78	78	78	78	78
y6	Pearson Correlation	.274*	.319**	.213	.180	.278*	1	.176	.662**
	Sig. (2-tailed)	.015	.004	.062	.115	.014		.122	.000
	N	78	78	78	78	78	78	78	78
y7	Pearson Correlation	.195	.120	-.115	.109	.321**	.176	1	.430**
	Sig. (2-tailed)	.087	.294	.316	.341	.004	.122		.000
	N	78	78	78	78	78	78	78	78
total	Pearson Correlation	.407**	.560**	.523**	.567**	.527**	.662**	.430**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	
	N	78	78	78	78	78	78	78	78

*. Correlation is significant at the 0.05 level (2-tailed).

Lampiran 11

Reliability

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	78	100.0
	Excluded[a]	0	.0
	Total	78	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.709	8

Item Statistics

	Mean	Std. Deviation	N
y1	2.9487	.75416	78
y2	2.9615	.76349	78
y3	2.7821	1.07688	78
y4	2.5897	.90361	78
y5	3.0513	.85124	78
y6	2.5000	.87905	78
y7	3.0128	.71157	78
jumlah	19.8462	3.14612	78

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
y1	36.7436	36.297	.300	.702
y2	36.7308	34.797	.468	.682
y3	36.9103	33.667	.381	.686
y4	37.1026	33.963	.457	.678
y5	36.6410	34.675	.418	.685
y6	37.1923	33.040	.572	.663
y7	36.6795	36.247	.331	.699
jumlah	19.8462	9.898	1.000	.562

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
39.6923	39.592	6.29225	8

Lampiran 12

Regression

Descriptive Statistics

	Mean	Std. Deviation	N
Y	21.3333	3.27393	78
x	30.1410	4.95624	78

Correlations

		y	x
Pearson Correlation	**y**	**1.000**	**.581**
	x	**.581**	**1.000**
Sig. (1-tailed)	**y**	**.**	**.000**
	x	**.000**	**.**
N	**y**	**78**	**78**
	x	**78**	**78**

Variables Entered/Removed[b]

Model	Variables Entered	Variables Removed	Method
1	x[a]	.	Enter

a. All requested variables entered.

b. Dependent Variable: y

Model Summary[b]

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Change Statistics					Durbin-Watson
					R Square Change	F Change	df1	df2	Sig. F Change	
1	.581[a]	.337	.328	2.68324	.337	38.633	1	76	.000	1.999

a. Predictors: (Constant), x

Model Summary[b]

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Change Statistics					Durbin-Watson
					R Square Change	F Change	df1	df2	Sig. F Change	
1	.581[a]	.337	.328	2.68324	.337	38.633	1	76	.000	1.999

b. Dependent Variable: y

ANOVA[b]

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	278.151	1	278.151	38.633	.000[a]
	Residual	547.182	76	7.200		
	Total	825.333	77			

a. Predictors: (Constant), x

b. Dependent Variable: y

Coefficients[a]

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
		B	Std. Error	Beta			Tolerance	VIF
1	(Constant)	9.775	1.884		5.188	.000		
	x	.383	.062	.581	6.216	.000	1.000	1.000

a. Dependent Variable: y

Collinearity Diagnostics[a]

Model	Dimension	Eigenvalue	Condition Index	Variance Proportions	
				(Constant)	x
1	1	1.987	1.000	.01	.01
	2	.013	12.323	.99	.99

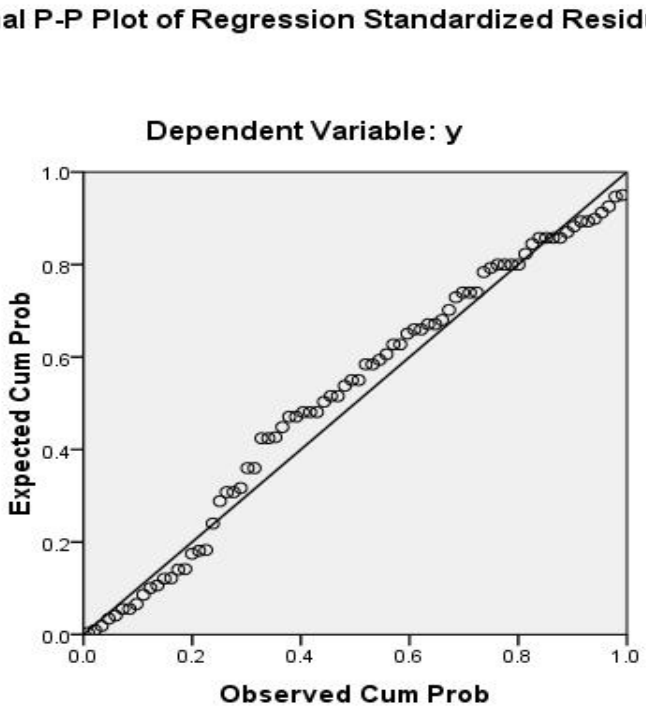
a. Dependent Variable: y

Residuals Statistics[a]

	Minimum	Maximum	Mean	Std. Deviation	N
Predicted Value	15.1436	25.8810	21.3333	1.90062	78
Std. Predicted Value	-3.257	2.393	.000	1.000	78
Standard Error of Predicted Value	.304	1.041	.409	.134	78
Adjusted Predicted Value	15.7008	26.1561	21.3485	1.88585	78
Residual	-7.21141	4.41987	.00000	2.66576	78
Std. Residual	-2.688	1.647	.000	.993	78
Stud. Residual	-2.754	1.673	-.003	1.007	78
Deleted Residual	-7.57390	4.56112	-.01520	2.74113	78
Stud. Deleted Residual	-2.884	1.694	-.007	1.020	78
Mahal. Distance	.001	10.606	.987	1.625	78
Cook's Distance	.000	.191	.014	.029	78
Centered Leverage Value	.000	.138	.013	.021	78

a. Dependent Variable: y

Charts


Normal P-P Plot of Regression Standardized Residual
Dependent Variable: y
Expected Cum Prob
Observed Cum Prob
0.0
0.2
0.4
0.6
0.8
1.0

Scatterplot