ABSTRACT

THE APPLICATION OF E-GOVERNMENT IN THE TAX ADMINISTRATION THE OFFICE TAX (KPP) PRATAMA TANJUNG KARANG BANDAR LAMPUNG CITY

By

LARAS AYUNING PUTRI

Tax is an important source of income countries from the people. Because tax is a source of income state of being very important, taxes collected from so indonesians and was one of liability can be imposed collected. To create a increase state revenues, the government make every effort to optimize the state tax revenue. One effort by the government to improve the state tax revenue is to reform taxation, namely by reform to the perundang-undangan taxation and tax administration systems, that the tax base can more expanded. Required socialization for compliance rate taxes would rise and as expected.

The purpose of this research is as description the application of e-government in tax administration The office tax (KPP) Pratama Tanjung Karang Bandar Lampung City. The type used is the type research deskritif with a qualitative approach. While technique data collection was carried out by interviews, documentation, and observation.

In the implementation of the application of e-government program in KPP Pratama Tanjung Karang Bandar Lampung City. Overall is going well, but there are still many obstacles found. The lack of socialization be of little hinder the application process e-government in tax administration KPP Pratama Tanjung Karang Bandar Lampung City.

Keywords: tax, tax administration, e-government