

CHAPTER I

INTRODUCTION

2 May 2011 was the first time when the writer began to stand up in Radin Inten II Airport to do field practice. Mr. Syafrudin as the head of general public administrator gave me Briefing Office (BO) Flight Operational Assistance as the first place to do field practice. The writer began to do her job in Briefing Office (BO) since 2 May until 31 May 2011. After that the writer got rolling of place to continue her job in Terminal Service and Information. During the execution of field practice, the writer got much information and knowledge from Radin Inten II Airport's institution, especially from both of place (Briefing Office and Information Service). In fact, Radin Inten had much change since it was Branti Airport until it became Radin Inten II airport. The kind of changing was not only the name but also development and facilities. Surely, all of the changing have purposing to give the best service and comfortable to the flight and all of the human who would stay in Radin Inten II such as employer, visitor.

In this section, the writer would give information to the reader, so to be easy of understanding the writer would give explanation in detail about Radin Inten II Airport.

1.1 History of Radin Inten II Airpo

The first, the writer would like to explain about the name of Radin Inten II Airport. The first name of airport was Branti Airport and then it was be Radin Inten II Airport. It is located in Branti Raya village, South Lampung.

This airport was built in 1943, and it was inherited from Japan Government to the Republic of Indonesian Government or Detachment of Indonesian Air Force in 1946. From 1946 to 1955 the Detachment of Indonesian Air Force changed the Branti Airport.

In 1955, management of Branti Airport was managed by Civil Aviation Department, because the Indonesian Air Force moved from to ASTRA KSETRA in Manggala, North Lampung Regency. In 1956, Garuda Indonesia Airways pioneered to the first aviation route from Jakarta to Tanjung Karang or Tanjung Karang to Jakarta. This was the first commercial aviation services (DPS) done three times a week with flight by BARRON AIRCRAFT.

In 1964, the organization of Branti Airport was given to the Civil Aviation Services (DPS). Futher, in 1975 (the first year of the second year development) the new runway development would be used for landing the aircraft type F- 28 and the same aircraft.

The establishment of the new runway including the apron finished in 1976, and it was legitimated by Mr. Marsma Kardono, the Directorate General of Air Communication in June 1976 by using the aircraft type F- 28 MK- 300. From 1984 to 1987 the runway has been extended as long as 30 meters, now it is about 1. 850 m. According to the telex of the secretary general of the Department of Communication No. 378/ TLK/ PERHUB/ VII/ 85 dated on August 22, 1985, the name of Branti Airport Station was changed to become Branti Airport on September 1 1985. Since August 14, 1989, PT Garuda Indonesia Airways has stop serving flight

from Jakarta to Tanjung Karang or Tanjung Karang to Jakarta , and then Merpati Nusantara Airline took over the flight line.

Started from April 29, 2004 PT. MNA used to operate the aircraft type fokker 28 changed the type aircraft with the bigger one namely Boeing 737. In 2004, the length of the runway was added from 1850 m' x 30 m' to became 2000 m' x 30 m'. On May 9, 2005 Sriwijaya Air started to operate in Radin Inten II airport.

1.2 General Information of Radin Inten II Airport

It is to make clearance about the characteristic of the airport

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|--------------------------------------|--|
| 1. Name or city | : Bandar Lampung |
| 2. Name of airport | : Radin Inten II |
| 3. Class of airport | : II (two) |
| 4. Manager | : Directorate general of air communication |
| 5. Operational time | : 23.00-11.00 UTC/ 06.00-18.00 wib |
| 6. Operational classification | : Non precision instrument |
| 7. Operational ability | : Boeig 737 series 200 |
| 8. Air traffic service (LLU) | : ADC, RDARA |
| 9. PKP- PK Classification | : IV |
| 10. Location coordinate | : 05°14'25,77' LS
105°10'31, 97' BT |
| 11. Elevation/ reference temperature | : 263 feet (MSL) / 33° c |

12. Meteorology : Available
13. The distance of airport to the nearest city : 28 KM
14. Province : Lampung
- Regency : South Lampung
- Sub district : Natar
- Village : Branti Raya
15. Address : Alamsyah Ratu Perwira
Negara Street km. 28 BrantiRaya.
16. Phone number : (0721) 7697114
17. Fax : (0721) 7697115
18. Telex AFTN : WICT YOYW
19. Code (ICAO/IATA) : WICT/ TKG

1.3 Facilities of Raden Inten II Airport

To given maximum service for the passenger, the airport would not only build the facilities for the public, but also for the workers. The whole facilities have purposing to make the passenger enjoy, comfortable, easy doing registration.

1.3.1 Run way Facilities

The runway facilities in Radin Inten II airport consist of:

- a. Runway
 - Width : 2.500 X 30 m²
 - Construction : Asphalt Concrete
 - Designation : 14- 32
- b. Taxi way : 130 X 23 m²
- c. Apron : 191. 70 X 80 m²
- d. Capability : BOEING 737/ 200

1.3.2 Building Facilities

The building facilities in Radin Inten II Airport consist of:

- a. Terminal building : 2. 016 m²
- b. Operational building : 1. 175 m²
- c. Cargo building : 240 m²
- d. Office building : 556 m²

1.4 Characteristics, Main Duties, and Function of Airport

After the writer gave information about the personal data in Radin Inten II Airpiort, she began to discuses about the characteristic, main duties and function of airport. The writer wished

she could canalize her knowledge about Radin Inten II during she carried out field practice. To explain all of them, the writer would describe from step by step.

1.4.1 Characteristic of Airport

The writer would like to inform about Radin Inten II Airport that is different from the other airport in Indonesia which is operated by private company, Radin Inten II Airport is as government institution which was established as a place to carry out and to give public service not only for people but also for goods. In other words, Radin Inten II Airport is a government institution that provides a public service in air transportation. All of the activities in Radin Inten II Airport are controlled and organized by the Dirjen. So, every activity that will be done in this airport should be known by the Dirjen. For example, on the next development, Radin Inten II Airport will be an “Embarkasi Airport” for Southern Sumatra. All of the developments are organized by Dirjen, beginning from the budget until the architecture. After all of the activities have been done, they maybe given to the Dirjen.

1.4.2 Main Duties of Airport

All airport have main duties that are to carry out coordination on facility, observation, control, service to guarantee security, safety, and smooth aviation and also orderlines in the airport. It is according to letter of the Communication Minister No. KM 68/ 2002 on 2 October 2006. Every duty is done by every unit work, organization and division of Radin Inten II Airport.

In addition, the Airport's main duties that are "to control" and "to give safety" are belong to ATC. These mean "to control the air traffic in Lampung" to give safety to the aircraft's flight.

1.4.3 Function of the Airport

According to Ministee of Communication no.KM./05/at/phb/1978 about organization and airport work system and air traffic control service, airport has responsibility to coordinate, facilitate, control, give safety, and smooth aviation and give a good service to the airlines and keep discipline of the airport.

There are some functions of airport such as:

1. To take care of air traffic cotrol service
2. To arrange the safety and security of air traffic.
3. To give and maintain the facilities of the airport, telecommunication, navigation, and eletric.
4. To arrange and supervise the ground handling from goods and passangers smoothly.
5. To handle the personnel affair, administration, financial, statistic, and report matters.
6. To control and maintain the safety and public orderliness at the airport.
7. Organizing personel affair, equipment affair, financial, and administration matters.

1.5 Work Unit and Work Discipline of Radin Inten II Airport

According to the letter of The Communication Minister No. KM 05/ OT/ PHB/ 1979 on 8 March 1978 about the structure of organization and work discipline of airport and flight safety operation, the first is:

1.5.2 **Head of Radin Inten II Airport**

Head of Radin Inten II Airport has main duties, they are:

1. Organizing and controlling all activities in the airport.
2. Making coordination with other institutions in order to carry out all activities that are related to flight safety by making cooperation with order airlines.
3. Making routine such as monthly report or specific report like annual report about all activities in the airport to the Head Office of Transportation.

1.5.3 **Head of General Sub Division**

The General Sub Division is divided into three units, they are:

1. The Personal Affair Unit has main duties:
 - a. Making a formation arrangement.
 - b. Making placement of new staff on certain position
 - c. Organizing mutation and pension employee
 - d. Making attendance list and staff report
2. Administration Unit has main duties as follows:
 - a. Organizing files and administration
 - b. Collecting data for making statistic

- c. Arranging routine budget and collecting report of the state income sources.
3. Equipment Unit has main duties:
- a. Organizing all equipments that are needed in the office
 - b. Providing goods which are needed in the airport such as run way sweeper and special vehicle controlling run way in airport.
 - c. Maintaining the goods material by checking all goods every month.
 - d. Making periodic report about the use of goods.

1.5.4 **Head of Land Operation**

The land operation is divided into three of dividing, they are:

1. Terminal and Information Service Section has main duties:
 - a. Serving arrival and departure of all passengers.
 - b. Giving information service to the passengers.
 - c. Controlling non flight in the airport.
2. Aid of flight Accident Fire Extinguisher and Security Section (PKP- PK) has main duties:
 - a. Organizing the security group
 - b. Checking restricted area (run way, apron, fuel area, lobby) and public area (parking area, garden area)

- c. Controlling cargo delivery by explosive detector.
3. Hygiene and sanitation section has main duties:
- a. Organizing and controlling cleanness of terminal area.
 - b. Controlling and supplying of clean water.
 - c. Carrying out the preventive measure against contagious disease.

1.5.5 **Technician Division**

In this section, the writer would like to describe the organization of Radin Inten II Airport. There are two parts of organization here: organization chart, and the personal data. Organization chart main point is to spell out the organization structure, and the purpose is to tell that every division has its own coordination with the division before. So the organization in the institution will be clear and solid.

1.7 Personal Data of Radin Inten II Airport

There are 164 and 30 new employees in Radin Inten II airport. Every division and work unit has its own leader. In this part, the writer writes down the personnel data of the chairman of the division.

1. Head of airport

- Name : Ir. Djoko Priambodo. MS.
- NIP : 19621023 1988031 001
- Rank : Pembina (IV/ a)

2. Head of general sub division

- Name : Syafrudin. S. IP
- NIP : 19580628 197803 1 001

- Rank : Penata Tk. 1(III/ d)
3. Head of Land Operation Section
- Name : Puryoto, SH
 - NIP : 19560530 198003 1 001
 - Rank : III/ c
4. Head of technician group
- Name : Djoko Purnomo
 - NIP : 19550727 197703 1 001
 - Rank : III/ d
5. Head of Service Section
- Name : Dra. E. Liyana, MM
 - NIP : 19631226 198403 2 001

1.8 Vision, Mission and Strategies in Radin Inten II Airport

1.8.1 Vision:

The vision of Radin Inten II Airport is giving the best service in supporting air transportation by doing coordination, facilities, supervision, control and services to safety of air traffic.

1.8.2 Mission:

1. Giving and maintaining the facilities of the airport, telecommunication, navigation, and electricity.
2. Taking care of air traffic service.
3. Organizing and controlling on the hygiene, and sanitation, of the airport.
4. Controlling and maintaining the safety and public orderliness at the airport.
5. Handling the personal affair, administration, financial, statistic, and report matter.
6. Organization and regulating the airport supporting activities to get smoothest passengers and good flow.

1.8.3 Strategies

There are many airlines at Radin Inten II that rent the airport facilities and runway. So it can be concluded that there is relationship between airport and the airline. The strategies of airline for promotion are:

1. Travel Agent

Airlines are used to collaborate with travel agents in promoting their product. There are some travel agents that rent the airport building in running their business. This condition is beneficial for the airport, because it can increase the airport income.

2. Mass Media

Some of promotion lines are applied through newspaper, such as Lampung post, radar Lampung, tribune Lampung, tourism magazine about tour and travel.

3. Internet Service

The airport usually informs its product by internet. It is made for public and passenger who want to know about the schedule of flight plan of flight, vacancy, flight device, kind of plane and others.

1.9 Product and Service in Radin Inten II Airport

Radin Inten II airport provides the products or service to the airlines and passengers in the form of facilities and services forms. Terminal has an area of 2.061 m² including several places/rooms, there are:

1 Arrival Room

Arrival Room is a place for passengers to take their bags, beside that we can find taxi counter, we can directly order on the taxi ordering counter.

2 Departure Room

The passengers who have bought ticket and gotten check in will enter Departure Room. Before that, they will undergo inspection for X-ray detector of baggage by the officer. It is used to detect all passengers whether they bring prohibited/illegal goods. In view of second class airport, Radin Inten II airport does not have detector of cargo. The detectors are big and heavy goods. It has only two X-ray detectors; they are baggage and cabin.

3 Waiting Room

This room is used for waiting for a while after getting check in. In order to make passengers do their activities easily this room is still in one room.

4 Information Service Room

This room is designed to give and help information service to all passengers about something related to flight schedule. It is also a room to announce arrival, departure and boarding of aircraft.

5 VIP Room

It is room for special government official/ high official in visiting Lampung Province. They will pass this room and usually welcomed by Lampung local government.

6 Cargo

This room is located rather far from the terminal building. It is built as place to keep big and heavy goods.

And then the writer will explain about product services of the airport; they are:

1. Air Traffic Control Service

Air Traffic Control Service is one of technician groups of flight safety. It has duties to control and arrange flight traffics or give the information and suggestion for safety and smooth operation. Air Traffic Control Service also gives data aviation information that is needed for flight operation.

2. Briefing Office

Briefing Office is one of information service centers that have relationship to English either oral or written. The officers explained their duties such as: receiving and sending telex to Jakarta. It contends about flight plan, departure and arrival aircraft and airport information.

3. Information Service

Information Service is one of the information service centers. This room is designed to give and help information service to all passengers about something related to flight schedule. It is also a room to announce arrival, departure and boarding of aircraft.

The passengers have to follow the steps when they use the air transportation:

1. Check in at the baggage
2. Sp3 u ticket window
3. To come to the waiting room and checking by officer
4. To wait in the waiting room
5. To board

There are some steps that must be done by the passengers, they are:

1. Entering the arrival room
2. Waiting in the baggage
3. Reserving taxi or hotel if it's needed

1.10 Job Description

The writer is a student of D3 English Department from University of Lampung. Usually, D3 English Department holds the field practice during 2 months as regulations of graduate.

The writer carried out field practice at Radin Inten II airport from first May until the last of June 2011. At the first meeting, the advisor handed over field practice students to head of the sub

division, we did not follow the orientation like before it and we were direct placed on division. We were divided into two groups. Two students were in Briefing Office and two students were in information service

The first month, the writer was placed in briefing office. We were adapted with the place and the employees of briefing office. Before it, Mr. M. Yamin as a head/ coordinator of briefing office gave us briefing about condition, norms, functions, and duties in Briefing Office. The workday in Briefing Office unit is divided into two shifts. The first shift is started from 06.00 a.m. to 12.00 a.m. And the second shift is started from 13.00 p.m. to finish.

In Briefing Office, the writer helped the employees to do their duties, like sending message about flight plan, departure, and arrival of the aircraft by using aeronautical fixed telecommunication network (AFTN), filling log book, giving information to air traffic controller and information service about departure and arrival time of the aircraft.

The second month, the writer moved into information service and then the writer began to make adaptation again in new condition and the employees. After the writer felt comfortable in this location, she began to brave to try some job which would be responsible in information service. For example, the writer tried to do announcement, put the data in log book, became operator of telephone, gave information in another unit flight. In this case, we know that information service is one of unit which has responsibility to serve all of passengers about what they needed. So the writer might tried to keep her ethic. Here, we would also meet tourist from another country and it would be one of our responsibility as the student who took field practice in this location to improve being braving to direct speaking with tourist and it would improve our skill especially about speaking.

1.11 Ticket Agent

There are 4 airlines service for passengers in Radin Inten II Airport:

1. Garuda Indonesia

Garuda Indonesia is a pioneer to the first aviation route from Jakarta to Lampung and from Lampung to Jakarta. Garuda Indonesia gives its service 2 times a day at twelve o'clock and thirty past five p.m. It did not only give meals and snack but also gave some information to passengers especially about flight.

Flight Schedule

FLIGHT NO	ROUTE	ARRIVAL	DEPARTURE	REMARK
GA 100/GA 101	TKG-CKG	07. 00	07. 55	EVERYDAY
GA 102/GA 103	TKG-CKG	10.20	11.05	EVERYDAY
GA 104/GA 105	TKG-CKG	13. 25	14. 00	EVERYDAY
GA 108/GA 109	TKG-CKG	14. 55	15. 40	EVERYDAY
GA 106/GA 107	TKG-CKG	16. 55	17. 40	EVERYDAY

Garuda Indonesia Ticket Price

Age	One way	Return
Adult	Rp. 541.000	Rp. 1.082.000
Child	Rp. 541.000	Rp. 1.082.000
infant	Rp. 50.000	Rp. 100.000

2. Sriwijaya Air

Sriwijaya air gives its service 3 times everyday and one extra flight sometimes. It is often delayed because there are some troubles in the engine and weather influence. The route of Sriwijaya air is from Jakarta to Tanjung Karang or from Tanjung Karang to Jakarta.

Flight Schedule

FLIGHT NO	ROUTE	ARRIVAL	DEPARTURE	REMARK
SJ 088/ SJ 089	TKG-CKG	07.45	08.10	EVERYDAY
SJ 096/SJ 097	TKG-CKG	10.20	10.50	EVERYDAY
SJ 058/SJ 059	TKG-CKG	12.00	12.30	EVERYDAY
SJ 094/SJ 095	TKG-CKG	14.20	14.40	EVERYDAY
SJ 098/SJ 099	TKG-CKG	16.20	16.40	EVERYDAY
SJ 086/SJ 087	TKG-CKG	17.10	17.40	EVERYDAY

Sriwijaya Air Ticket Price

Age	One way	Return
Adult	Rp. 420.000,-	Rp. 840.000,-

Child	Rp. 420.000,-	Rp. 840.000,-
infant	Rp. 50.000,-	Rp. 100.000,-

3. Batavia air

Batavia air is one of the airlines that give its service to passengers' everyday. The route of Batavia is from Lampung to Jakarta. It has two flights a day to passengers.

Flight Schedule

FLIGHT NO	ROUTE	ARRIVAL	DEPARTURE	REMARK
Y6 505/ Y6 506	TKG-CKG	08.45	09.20	EVERYDAY
Y6 527/ Y6 528	TKG-BTM	10.15	10.50	TUESDAY, THURSDAY , SUNDAY

Batavia Air Ticket Price

Age	One way	Return
Adult	Rp. 402. 500,-	Rp. 803.000,-
Child	Rp. 402. 500,-	Rp. 402.500,-
Infant	Rp. 57.000,-	Rp. 114.000,-

Batavia Batam Ticket Price

Age	One way	Return
Adult	Rp. 750.000,-	Rp. 1.500.000,-
Child	Rp. 750.000,-	Rp. 1.500.000,-
Infant	Rp. 70.000,-	Rp. 140.000,-

4. Sky air

Sky air is a new airline in Radin Inten II airport, which started on 30 April 2011. Sky air is still at training step in Radin Inten II. The route of sky air is from Bandung – Lampung or Lampung – Bandung. While sky air has other routes, but it is transit. They are Solo – Bandung, Solo - Surabaya, Banyuwangi - Surabaya, Banyuwangi - Denpasar

Flight Schedule

FLIGHT NO	ROUTE	ARRIVAL	DEPARTURE	REMARK
SY 140/ SY 141	TKG-BDG	12.20	12.45	TUESDAY, THURSDAY, SATURDAY

Because of sky air is new airline in Radin Inten II airport, for the first time it gives promotions price.

Sky Air Ticket Price

Age	One way	Return
Adult	Rp. 300.000,-	Rp. 600.000,-
Child	Rp. 300.000,-	Rp. 600.000,-
infant	Rp. 50.000,-	Rp. 50.000,-

