

ABSTRACT

Efforts To Improve The Performance Of The Civil Service Police Unit (Satpol Pp) On Maintaining Order And Security In Bandar Lampung City

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The efforts to expand the performance of The Civil Service Police Unit (Satpol PP) is to improve the situation and condition in society and in Satpol PP itself. The Mayor's Regulation Bandar Lampung number 15/2013 (PERWALI No. 15/2013) concerning about the tasks, functions and working procedures of Satpol PP in Bandar Lampung city is very important to be applied because many members of SATPOL PP who don't work properly.

This research purpose are to know and to analyze the efforts to improve SATPOL PP's performance especially on maintaining the security's quality as well as the orderliness in Bandar Lampung city. In this research, researcher use the theory according to G.R Terry about management functions. This research is descriptive with a qualitative approach. Data collection method's uses are as interview, observation, and documentation.

The research result shows that the performance of SATPOL PP officers in Bandar Lampung are not good enough because not all the members have good capacity in performing their duties. In addition to that the lack of facilities and infrastructure are strongly influence the performance of SATPOL PP officers to do their duties. Therefore there should be strong efforts to improve SATPOL PP capacity to maintain security and orderness Bandar Lampung city.

Keyword: Performance, The Civil Service Police Unit