

DAFTAR PUSTAKA

- Allen, D.T., Benard, S Rush, M. C, & Russell, J. E. A. 2000. Rating of Organizational Citizenship Behavior: Does the source make a difference? *Human Resouce Management Review*. 10: 97-144.
- Arikunto, Suharsimi. 2006. *Prosedur Penelitian: Suatu Pendekatan Praktik*. PT. Rineka Cipta. Jakarta.
- Asri Ningati. 2006. *Pengaruh Komitmen Organisasi dan Ketidakpastian Lingkungan terhadap hubungan antara partisipasi anggaran dan dengan kesenjangan Anggaran*. UII. Yogyakarta.
- Azwar, S.2001. *Sikap Manusia Teori dan Pengukuran*. Edisi Ke-2. Pustaka Pelajar Yogyakarta
- Bettencourt, L.A., Gwinner, K.P., Meuter, M. L. 2001. A Comparison of Attitude, Personality, and Knowledge Predictor of Service-Oriented Organizational Citizenship Behaviors. *Journal Applied Psychology*, 86: 29-41.
- Dessler Gary. 1997. *Manajemen Sumber Daya Manusia*. PT. Prehalindo. Jakarta.
- Dessler, Gary. (2003). *Manajemen Sumber Daya Manusia*. PT. Indeks Gramedia, Jakarta.
- Gujarati, Damodar. 2003. *Ekonometrika Dasar*. Erlangga. Jakarta.
- Hasibuan. S.P, Malayu. 2003. *Manajemen Sumber Daya Manusia*. Edisi Revisi. Bumi Aksara. Jakarta.
- Jiing Lih Farh. 2004. *Organizational Citizenship Behavior in The People's Republic of China*. Hongkong University. Hongkong.
- Lepine dan Van dyne. 2002. Voice and Cooperative Behavior as Contrasting Forms of Contextual Performance: Evidence of Differential Relationship With Big Five Personality Characteristics and Cognitive Ability. *Journal of Applied Psychology*. 86.

- Mathus, L.R. and Jackson, J.H. 2001. *Manajemen Sumber Daya manusia*. Salemba Empat. Jakarta:
- Meyer J. P dan Allen N. J . 1997. *Commitmen in The Workplace Theory Research and Application*. Sage Publication. California.
- Mowday, R.T dan Porter, L.W. 1982. *The Measurement of Organizational Commitment*. *J Voc Behavioral*, 14: 224-247.
- Nadim Jhangir. 2004. *Organizational Citizenship Behavior : Its Nature and Atendence*. BRAC University. Bangladesh.
- Nitisemito, Alex. 1986. *Manajemen Personalia*. Ghalia Indonesia, Jakarta.
- Organ DW. 1997. *Organizational Citizenship Behavior: It's construct clean-up*. *Human Peformance*, Vol. 10:85-97.
- Pablo Cardona. 2003. *The Influence of Social Work Exchange Relationship on Organizational citizenship behavior*. Navara University. 497.
- Philip M. Podsakoff. 1997. *Organizational Citizenship Behavior and The Quantity and Quality of Work Group Performance*. *Journal of Applied Psychology*.
- Raul Lagomarsino. 2003. *Relationship Among Leadership, Organizational Commitment, and OCB in Uruguay Health Institution*. Navara University. 483.
- Robins, Stephen P. 2006. *Perilaku Organisasi*. PT. Indeks Kelompok Gramedia Jakarta.
- Simamora, Henri. 2004. *Manajemen Sumber Daya Manusia*. Edisi Ketiga. STIE YKPN, Yogyakarta.
- Schanke, M. 1991. *Organizational Citizenship: A Review, Proposal Model, and Research Agenda*. *Human Relation*, 44: 735-759.
- Van Dyne. 1998. *Helping and Extra Role Behaviors: Evidence of Construct and Predictive Validity*. *Academy of Management Journal*, 41: 108-119.
- Werther, William B. & Keith Davis. 1996. *Human Resources And Personal Management*. International Edition. McGraw-Hiil, Inc., USA.
- Widarjono, A. 2007. *Ekonometrika Teori dan Aplikasi Untuk Ekonomi dan Bisnis*. Ekonisia, Jogjakarta. 412 hlm.