ABSTRAK

KINERJA SATUAN POLISI PAMONG PRAJA PROVINSI LAMPUNG DALAM PENERTIBAN PEDAGANG KAKI LIMA DI PUSAT KEGIATAN OLAHRAGA RAKYAT (PKOR) WAY HALIM

Oleh

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The purpose of this study was to describe the performance of employees Satpol PP Lampung Province in the execution of their duties to curb street vendors in PKOR Way Halim. Data were obtained from the result of field observations and in-depth interviews with the study subjects (Informan). Were selected purposively (aim) and by reviewing secondary data derived from the secretariat office Satpol PP Lampung Province. As for the results of this study show that the performance of employees Satpol PP Lampung Province relatively well. This can be obtained from the productivity, responsibility and accountability of the performance of employees Satpol PP Lampung Province.

In fact, that is still not satisfactory in their efforts to curb street vendors in PKOR Way Halim is the performance quality of service for these indicators can be said to be run by effectively if the community as informants satisfied to the performance of these institutions, in fact performance Satpol PP Lampung Province is still considered to be ineffective in providing service related to
demolition street vendor in PKOR Way Halim need counseling and socialization Perda of street vendor because there are many street vendors who do not understand Perda. And also the need for parties Satpol PP Lampung Province approach with the street vendors that good relations and a good view of street vendors as well as performance related community Satpol PP Lampung Province.

Keywords: Productivity, Service Quality, Responsiveness, Responsibility, And Accountability