

## **ABSTRACT**

### **THE FUNCTION OF PUBLIC CONTROL IN SERVICE OF AGRARIAN NATIONAL OPERATION PROJECT IN PRINGSEWU REGION**

**By**

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National operation project of agrarian is one of the government programs in administrative services in the form of land certificate. In year 2013 and 2014, there is some issues in implementation of national operation project of agrarian at such as Pringsewu region such as high operational costs to attend national operation project of agrarian, delayed information of conditions and requirements to follow national operation project of agrarian and the length distribution of land certificates. Less acceptable maximum services in national operation project of agrarian implementation makes need of public control to supervise the services provided by government. This research aims to describe the services and role of the public control in national operation project of agrarian implementation.

This research uses qualitative descriptive method. The techniques of data collections used were interviews and documentations. Informants in this research selected by purposive sampling. Informants in this research are member of Non Government Organization, mass media and community organization in Pringsewu Region.

Based on the result, this research shows that national operation project of agrarian services performed by several phases starting from determining the location, counseling, juridical data collection, measurement and mapping, notification, determination right, entry right, publishing and distributing the certificate. In 2014 there are some issue in juridical data collection because the committee are not clear enough in explaining the requirements for national operation project of agrarian and make it difficult for the publics who attends national operation project of agrarian. At the same year there is a problems in entry right and process of certificates distribution taking times about three months when normally it only

takes thirty days. The role of public control that has been done related some issues is directed complains by non government organization and community groups to committees of national operation project of agrarian. Back in 2013, public control also performed by mass media related to high cost incurred by publics who attend national operation project of agrarian. Mass media do the control by reported in newspaper in order to exprees publics aspirations. While non government organization dan community groups also helping by doing discussion to clarify about the operational cost of national operation project of agrarian. In this research, the role of public control in national operation project of agrarian implementation at 2013 and 2014 has been running effectively related to services improved starting from quick response provided by national land agencies committee and also better communication between committee of national operation project of agrarian and publics related to procurement of national operation project of agrarian in 2016.

**Keywords:** Public Control, Service, National Operation Project Of Agrarian