ABSTRACT

THE PERFORMANCE OF THE DEPARTMENT OF HIGHWAYS LAMPUNG PROVINCE IN THE MAINTENANCE OF ROAD INFRASTRUCTURE IN THE DISTRICT OF SUKOHARJO

By

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Problems in this study were less than optimal performance of the Department of Highways Lampung Province in the maintenance of road infrastructure, it is shown by the lack of control over the damaged road infrastructure. However, the Highways Agency strategic plan of 2014-2019 Lampung Provincial Highways Office of Lampung Province has duties in the maintenance of provincial roads in the province of Lampung. This study aims to determine the performance of the Department of Highways Lampung Province in the maintenance of road infrastructure in the district of Sukoharjo, Pringsewu Regency.

The method used in this research is descriptive qualitative. The data collection techniques is made by in-depth interviews, observation, and literature study. While data analysis technique used is through the stages of data reduction, data presentation stage, and the stage of conclusion of the data (data verification).
Based on these results was the performance of the Department of Highways Lampung Province can be said to be ineffective, it is shown by the lack of cooperation between the Department of Highways Lampung province with the project in related raw materials used, then the lack of responsiveness in the supply of the shoulder and facilities pedestrian foot and also a lack of monitoring or related monitoring the whereabouts and condition of the existing drainage in the District Road Sukoharjo.

**Keywords**: Performance, Maintenance, Effectiveness