ABSTRACT

THE ROLE OF INTERPERSONAL COMMUNICATION IN IMPROVING THE EMOTIONAL CLOSENESS BETWEEN THE COORDINATOR WITH NEW MEMBERS (Study in Inter Club Indonesia Chapter North Lampung)

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The research talks about interpersonal communication which happened between football fans club Inter Milan. Inter Milan is a top club in Europe having many fans in Indonesia. This research looks at the interpersonal communication process in improving closeness emotional between caretaker with new ICI members. The theory behind this study is the interactional model effective through the point of view of humanistic. The research focused on interpersonal communication activities of caretaker and new members viewed from the aspects of the humanistic paradigm (openness, empathy, supportiveness, positiveness, equality) And the aspect of a change in attitude. There are 3 respondents from caretaker and 3 from new members in this research. Techniques of analysis data used in this research is data reduction, display and verification.

The results of this research indicates that there are 5 aspects of interpersonal communication between caretaker and new members are: openness, empathy, supportiveness, equality and positiveness, there are 3 aspects that have been maximumly is shown by caretaker and new members, those are empathy, supportiveness and equality, and there are two aspect that are still less than the maximum criteria indicated by the caretaker and new members aspect of openness and positiveness.

Keywords: Personal Communication, Interactional Model, Inter Club Indonesia