

ABSTRACT

ANALYSIS OF HEALTH SERVICES FOR POOR FAMILY IN SUB KEMILING PERIOD APRIL-SEPTEMBER 2010

(Case Study in the Health Center Kemiling)

By

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Healthy is an asset that very invaluable because human can do daily activity well if in a good healthy. Government in this case take a big part that really to develop public healthy, especially poor public. Indonesia still have problem with such as sign with still much public with bad nutrient and life bottom of poor line. The government in Indonesia perceived care enough with public, it can see from government work to increase public welfare with reduction how the way to alleviation poverty.

Service healthy always effort of attempt with relation agen, which support from dynamic structures towards healthy life can be accomplished well. For that, every healthy agency in indonesia especially in Bandar Lampung given funds subsidy from the government that for service the public especially poor family that need medical treatment. Performance in implementation the program that hold an important thing of important process implementation, where formation of performance that reliable will can overcome all obstacles and barriers that exist, particularly in health programs.

Beside that problem from this research: How performance Performance Assurance Program at the Health Center Kemiling Bandar Lampung District. The Object the research: To evaluate the performance of the implementation of the Programme Assurance in PHC Kemiling Bandar Lampung in order to become a reliable main healthy center for people who need medical treatment. Research methodology in writing this thesis is to do interviews, questionnaires, and documentation. Sampling was done using a simple random sample, whereas the amount of calculation can be used estimate the sample proportion.

Discussion of the results of research conducted descriptively to health services provided by PHC Kemiling. The conclusion in the study had either just have a little obstacle in terms of quality healthy services, it is seen on the results of questionnaires distributed to families of patients with 98 poor families.