

## **ABSTRACT**

### ***The Performance of Services at Badan Kepegawaian Daerah Provinsi Lampung to The Transparency of Civil Servant Pension Management***

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*Civil Servant is claimed to have quality and professionalism, so they can do their fundamental tasks and function optimally. So it's expected that 'good governance' management can be executed such as those which dreamed of together. Element of 'good governance' is existed various aspects, one of them is transparency, the existence of transparency in 'good governance' indicating or become successfulness measure of execution of government that either in bureaucracy body. Transparency is the reflection of pros and cons execution of public service, information source that have the transparent character push service repair that is given by government, budget and expense estimation which have the transparent character support maximal attainment service that accepted by society itself and also bureaucracy itself.*

*This Research bent on to know the influence between service performance at BKD to the transparency of Public servant pension management and to know the level of influence between service performance BKD to transparency of Public servant pension management.*

*Research Result indicates that base result of correlation coefficient calculation performance of public service with transparency of pension management is 0,446 with a middle level of criteria positive relation. Level of determinacy assess coefficient (R [r<sup>2</sup>]) that obtained is 0,446. This condition means role of performance variable of public service to transparency of pension management is 44,6%. This Acquirement indicates that performance of public service has role or influence contribution to transparency of pension management at BKD Provinsi Lampung is 44,6% and the rest 55,4% influenced by other variable. Base simple regression test then can be concluded that value Constanta (a) it's 12,770 and regression coefficient (b) it's 0,131 that state that if there is no performance of public service, then value of pension management transparency is 0,131. Coefficient of regression direction is 0,131 states that every improvement of public service performance will improve transparency of pension management as high as 0,131. From this rule known that if performance of public service is improved till maximum (150, namely 5 X 30, 5 highest scores and 30 item amounts instrument performance of public service) then its regression equation becomes  $y = 12,770 + 0,131 (150)$  and the result is 32,42. So if getting higher value (x), then more and more high also assess (y) or variable value (x) followed also increase of variable value (y). Then continued by determining decision of hypothesis test by using partial test of regression statistic (test t). Base of SPSS calculation from coefficients tables is obtained t count as high as 3,829 with the meaning with significant level 5% (0,05) and degree of freedom (dk) 59 (n-2).*

*Result of t count taken counsel with value t interpolated previous tables, because value t tables for amount of sample 59 are not available. Value that produced from t tables interpolation for test two parties is 2,011 at trust level 0,05. Base its calculation, known that t count is bigger than t tables with equation as follows:  $t \text{ count } (3,829) > t \text{ tables } (2,011)$ , then can be concluded  $H_0$  is rejected and  $H_a$  is accepted. It means that through regression coefficient is referred; known relation of both examinee variables are significant and can be applied at where sample is taken. So That, it is existed influence of public service performance to transparency of pension management in BKD Provinsi Lampung.*

***Keyword : Performance, Service, Transparency***