

## **ABSTRACT**

### **THE ROLE OF LABOR DEPARTMENT OF CITY AIRPORT IN SETTLEMENT OF DISPUTES LAMPUNG INDUSTRIAL RELATIONS**

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Relations between workers and employers in written work set forth in the agreement is not always smooth sailing. There are times when one or both parties neglect or do not fulfill their obligations and rights. By not fulfilling these rights or obligations, can lead to industrial disputes between workers and employers. Disputes can be resolved itself naturally between each party in a consensus agreement or who is often called a bipartite settlement. Often, by the way the settlement was not found an agreement, so that disputes are resolved through mediation, arbitration, konsiliasi or through the Industrial Relations Court. Industrial Relations Disputes Settlement set forth in the Act No. 2 of 2004 concerning Industrial Relations Disputes Settlement (UUPHI).

Based on the background as described, then the issues discussed is how the role of Department of Labor City of Bandar Lampung in Industrial Relations Disputes Settlement and what factors are barriers to the Labor Department City of Bandar Lampung in Industrial Relations Disputes Settlement including the purpose of this research.

Data are needed to address these problems and supporting information submitted as a result of research. This research used a normative approach and an empirical approach using primary data and secondary data. The primary data collected through interviews with informants who authorities that can provide a clearer answer related to the issues discussed, the collection of secondary data gathered through library research and document the learning, reading, citing the books and legislation relating to problems are discussed.

Based on the results of research can be concluded that the role of Department of Labor City of Bandar Lampung in Industrial Relations Disputes Settlement named as mediator or third party in resolving industrial disputes. The process of settlement of industrial disputes through the completion phase through bipartite because the dispute

diselesaikan before the case is entered into the Court of Industrial Relations, the next step is through mediation, arbitration and konsoliasi.

Inhibiting factors in the settlement of industrial disputes by the Labor Department City of Bandar Lampung in carrying out its duties that is, most of the workers do not understand perturan existing legislation so that perkerja experiencing difficulty in resolving disputes between workers and employers are still imposing each of his will so that quite difficult to find a deal in ending the dispute. The limited quality and human resources kuatintas owned Manpower Department Bandar Lampung in dispute settlement of industrial disputes.

Key words: Fun, Manpower, Industrial Relations Dispute Resolution