ABSTRACT

ANALYSIS OF FUNCTIONS IN THE OPERATION OF SUPERVISION INSPECTORATE PUBLIC SERVICE IN BANDAR LAMPUNG

By

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The problem in this study is known as much as 76% or 19 SKPD Bandar Lampung has a low level of adherence to the Law No. 25 Year 2009 on Public Service.

This study aimed to analyze the effectiveness of the implementation of the supervisory functions of the Inspectorate and analyzes the factors that influence the effectiveness of the implementation of the supervisory functions of the Inspectorate. This study is designed as a study of type descriptive, with a qualitative approach. Data collection techniques used in this study were interviews and documentation.

Results from this study is that there are four indicators of the effectiveness of supervision that has been fulfilled by the Inspectorate in conducting surveillance, the objective and comprehensive, focused on a strategic, coordinated with the current work of the organization and welcome members of the organization. Meanwhile, six indicators of the effectiveness of supervision that has not been fulfilled by Inspectorate which is accurate, timely, realistic economic, organizational realistic, flexible. So the researchers concluded that overall supervision carried out by the Inspectorate of Bandar Lampung is not effective, it can be seen from not achieving the 10 indicators of effective oversight by Siswanto researchers used as a benchmark to assess the implementation of the supervision of the Inspectorate of Bandar Lampung. Factors affecting the implementation of the supervisory functions of the Inspectorate include the number of personnel officers, lack of budget refers to the infrastructure and the object of the investigation have not been able to work together well.

Keywords: Monitoring, Effectiveness