

## **ABSTRACT**

### **CONFLICT RESOLUTION BASED ON GOOD GOVERNANCE CASE STUDY CONFLICT IN AGOM AND BALINURAGA VILLAGE SOUTH LAMPUNG REGENCY**

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Conflict in Indonesia has long suffered the complexity of its causes. It becomes a serious threat for public interest if it doesn't manage properly. The state must be present in the process conflict resolution. Involving other elements such as civil society in the process of resolution needed to create conflict resolution that comes from awareness and participation of civil society independence (bottom up)

This study aims : (a) to identify the causes of the conflict, (b) to know how the conflict prevention is constructed and (c) to offer conflict resolution model. The method used in this study is the qualitative approach with case studies. The data collected by using interview, documentation, and observation.

The results show causes of conflict are relation resistance state and local residents, stereotype issue, juvenile delinquency and failure of negotiation. Moreover prevention of the conflict from local government and security forces are still repressive with top down pattern that not able to stop the conflict that culminate violence. Prevention after conflict violence resulted on peace charter and formed *Rembug Pekon* Program that still has weaknesses such as lack of legal awareness in society, inability to give a win-win solution of the problem in self society and lack of security personnel on prevention and resolution of the conflicts

This study recommends of the need for strengthening institutional capacity building of conflict resolution in the local community especially on *Rembug Pekon* program through community empowerment so that they can be participate in conflict resolution. Moreover creation activator agent to overcome lack of security personnel for conflict resolution are also needed as well as. Social investment as the foundation of mindset and behaviors that are effective empowerment to do. It become a set of model offered by researcher for conflict resolution based on public awareness.

**Keywords :** Conflict, Conflict Resolution Model, Good Governance