

## **ABSTRACT**

### **THE EFFECTIVITY OF INTERPERSONAL COMMUNICATION SPIRITUAL OFFICERS FOR READINESS PATIENT FACING THE SURGERY IN IMANUELS HOSPITAL LAMPUNG PROVINCE**

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Interpersonal Communication is one of the proper communication applied to other persons or a small group of people, to gain a feedback immediately. As Interpersonal Communications carried by the spiritual officers to patients who will face the surgery in Imanuel's Hospital. Spiritual officers visit patients who will be facing surgery in the treatment room and perform accompaniment by applying Interpersonal Communications. Often happens that patients who will face surgery be very anxiety and fear so not ready having surgery, even reject the surgery. Through the effective and persuasive of Interpersonal Communication by the officers with patient is expected to overcome the anxiety and fear so that the patient ready to face the surgery, especially the ready in psychologist mentals.

Based on the background of problem above, then obtained the problem formulation of research namely "How big the effectiveness of Interpersonal Communication Spirituality Officers levels for readiness patient against the surgery in Imanuel's Hospital Lampung Province?". Research purposes is how big amount of the effectiveness of interpersonal communication between the spiritual officers with readiness patient against the surgery in Imanuel's Hospital Lampung Province. Type of research used in this research is descriptive research with the main purpose to make a picture or description by the approach of quantitative who uses a method of research survey to 50 respondents. Data collecting technique using questionnaire

Data processing through stage editing, coding and tabulating. Data analysis using formulas correlation spearman brown, a coefficient of determination ( CD ) and the equation with linear regression aid software spss 19.0. Spearman correlation test based on the Brown note the existence of a significant relationship between interpersonal communication Spiritual Officer of the readiness patient's to face the surgery in Imanuel's Hospital Bandar Lampung, the  $r_{\text{value}} 0,704 > r_{\text{table}} 0,284$ . Based on calculations of the Coefficients Determination ( CD ) known the magnitude of the effectivity of our Spirituality Interpersonal Communication for

the patient in Imanuel's Hospital Lampung against their surgery, which amounted to 49,56%. Based on calculations by a formula linear regression can be known that there are influence between spiritual officers interpersonal communication for readiness patient to face the surgery in Imanuel's Hospital is 56,1 %, which amounted to which is evidenced by  $T_{\text{count}}$  is  $7,750 > T_{\text{table}}$  is 1,684.

**Keywords:** Effectiveness, Interpersonal Communication, Spirituality Officers, Patient pre-surgery.