

ABSTRACT

THE INFLUENCE OF NON-FINANCIAL PERFORMANCE MEASUREMENT SYSTEM AND JOB TENSION ON THE PERFORMANCE OF MEMBERS OF THE POLICE : WORK MOTIVATION AS AN INTERVENING VARIABLE

By

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This research aims to explain the effect of non-financial performance measurement system to work motivation, how job tension influence of work motivation and explain how the effect of work motivation on employee performance. To achieve the research objectives, this research was conducted government agencies, which is the police institution.

By using 160 members of the police as respondents, the researchers analyzed data using Partial Least Square (PLS) test device. The researcher found that the presence of job tension will decrease work motivation and the presence of non-financial performance measurement system will improve work motivation and ultimately improvement work motivation will improve performance members of the police.

This research also related that the lower job tension will improve work motivation that will improve the performance better.

Keyword : Non-Financial Performance Measurement System, Job Tension, Work Motivation and Employee Performance.