

## **ABSTRACT**

### **Effect of Accounting Information Systems User Satisfaction on Employee Performance in the Financial Section of the University of Lampung**

**By**

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This study aimed to examine the effect of service quality, system quality and information quality on user satisfaction of information system, management is the application of Information Systems Implementation Budget (SIMPAN) and its impact on the performance of individuals in the Finance Department, University of Lampung.

Based on the results of a study of 45 Lampung University's staff who have used the application SIMPAN more than 6 months who become respondents in this study, studies show that the hypothesis that “service quality, system quality and information quality has positive influence on user satisfaction of information system, and user satisfaction of information systems affect the performance of individuals in the financial section of Lampung University” not fully accepted. Because the results of this experiment indicate quality of service does not affect the performance of individual.

**Keywords : Accounting Information Systems, User Satisfaction, and Employee Performance**