

ABSTRACT

THE EVALUATION OF PERFORMANCE OF WORK FORCE OFFICE IN BANDAR LAMPUNG IN MINIMIZING OCCUPATIONAL ACCIDENT (A Case Study in Work Force Office of Bandar Lampung)

By

NURUL ANNINDA HASAN

This research aims to obtain a description about the evaluation of performance of Work Force Office in Bandar Lampung in minimizing occupational accident to be viewed from aspects of standard and target of policy, service quality, public need, bureaucracy exercise, bureaucracy policy; and its supporting and inhibiting factors. This research used qualitative descriptive approach. Data were collected with documentation, observation, and interview. Data were analyzed with data reduction, data presentation, and drawing conclusion. Data triangulation was conducted to obtain data validity.

The results showed that the performance of Work Force Office of Bandar Lampung in educating occupational health and safety in Bandar Lampung was good. The inhibiting factors were limited human resource in the Work Force Office and many companies were not willing to be monitored which indicated suspicion that those companies did not obey the rules of occupational safety exerted by the Work Force Office. These factors inhibited targets of Work Force Office in Bandar Lampung.

The recommendations that the Work Force Office should allocate special budget for occupational health and safety education, adding human resource, and the existing human resources should enhance and develop their capacity. Monitoring needs to be exercised more closely especially for those companies with high risk occupational accidents. Office structure and infrastructure providing should be prioritized, procuring official vehicles and equipment for preventing occupational accidents are necessary. Work Force Office needs to evaluate companies.

Keywords : performance evaluation, occupational accident.