

ABSTRACT

THE LEVEL OF KNOWLEDGE ABOUT THE RIGHTS OF PATIENTS IN OBTAINING HEALTH SERVICES

**(A Study Of Patient Hospitalization Jamkesmas Users In RSUD Dr. H. Abdul Moeloek
Bandar Lampung)**

By :

FERDI PRATAMA

This research was meant to find out how knowledge hospitalized patients jamkesmas users about her rights as a patient in obtain health care in hospital. Acces to health services has been guaranteed by the state through the fully realized yet jamkesmas properly. The fact that there are still many irregularities that occurred duing the organization of the jamkesmas. The patient as a consumer of health have the right protection from the possibility of a health services efforts is not esponsible under Act Number 8 of 1999. The research result showed that the public owns the jamkesmas haven't understand well the rights they have . Patients who understand the ights and obligations as well as to know the legal basis for which he deserved protection, is an important value to strengthen its position in the presence of all the parties involved in the health service was no exception in the provincial hospital patients Dr. H. Abdul Moeloek Bandar Lampung. RSUD Dr. H. Abdul Moeloek the referral hospitals highest in lampung provincial should be hospital being able to provide service accordance with law and regulations.

Keywords : Knowledge, Health Serveces, Patient, Hospital, Jamkesmas, Rights