

ABSTRACT

THE EVALUATION OF BANDAR LAMPUNG GOVERNMENT POLICY IN IMPLEMENTING ELECTRONIC EMPLOYEE'S CARD

By

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The enactment of Regulation of Chief of National Civil Employee (BKN) number 7 in 2008 about the civil servant's electronic employee's card resulted in conversion of employee's card (KARPEG) into Electronic Civil Servant's Card. The implementation of this Electronic Civil Servant's Card is a realization of electronic government by using information technology to help improving quality in civil servant employment to be more effective and efficient.

This research was located in Bandar Lampung government. The objective of this research was to evaluate the program performance and implementation in conducting Bandar Lampung government policy about electronic civil servant's card. This was a project monitoring evaluation research. Primary data were obtained from interviews by using snowball sampling. To ensure data credibility, observation and documentation were conducted.

The results showed that the implementation of electronic civil servant's card in Bandar Lampung government was not optimal. This was based on unachieved of the main objective of the electronic civil servant's card as a replacement of civil servant's card. However, the implementation was administratively according to procedures determined by State Civil Servant Employment Agency (or BKN).

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To improve output of the implementation of electronic civil servant's card program in the future, the researcher recommends some suggestions. First, rebuilding communication with Regional Government Bank in implementing banking service and coordinating with Financial and Regional Asset Management Agency of Bandar Lampung related to civil servant pay rolling through banking services. Second, coordinating and socializing with Regional Task Force Unit in functioning electronic civil servant's card in banking service. Third, maximizing pamphlet and leaflet about function of electronic civil servant's card in Regional Civil Employment Agency of Bandar Lampung.

Keywords : evaluation, policy implementation, electronic civil servant's card