

## **ABSTRACT**

### **THE EFFECT OF EDUCATIONAL LEVEL, TRAINING AND WORK EXPERIENCE TO THE STAFF PERFORMANCE SUBDISTRICT GOVERNMENT (Case Study in District of East Tanjung Karang)**

**By**

**STEFIE.SETIAWATI NARAY**

The improvement of public service performance crucial is one of the issues in the public administration revorman in various Countries, including Indonesia. Performance improvements demand of the public apparatuses is higher associated with the government's efforts to improve national competitiveness in the global competition.

This study was to measure how is the effect of education level, training, work experience to the civil servant performance while doing their duties, in the Easter Subdistrict office of Tanjung Karang. The population of this study was the whole Eastern Subdistrict of Tanjung Karang officer and 44 samples in this study ware the total population (thus the research is census research). Data collectiy through the questionnaire was asked by the researcher to the respondents in the Eastern Subdistrict office of Tanjung Karang, and data analysis techniques was using quantitative analysis with statistical calculations and extended with descriptive interpretation to determine the presence or absence of the effect of the variables of education level, training and work experience on officers performance by using multiple linear regression analysis. Further more, the analysis of the data has done then testing hypotheses and experimental by using test t and test f.

The results showed that the variables of education, training and work experience to the staff's performance in the Eastern Subdistrict office of Tanjung Karang are in line with the partial variables respectively as 53.5%, 82.8% and 70.6%. While together variables of education, training and work experience to the performance of official 84.7%. It showsd that there were still other variables that influence the staff's performance that is 15.30%.

Based on the analysis result the thing that should be noticed is the improving of the quality of education so that the staff's performance officials in the Eastern District of Tanjung Karang more increased.

Keywords: Education, Training, and Work Experience.