

ABSTRACT

FACTORS AFFECTING QUALITY INSPECTION RESULTS

By

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This study aimed to examine the effect of work experience, independence, objectivity, integrity, and the risk of errors on the quality inspection results of the Inspectorate of District/City and Province in Lampung.

The data used in this study was obtained by using questionnaires distribution. The analysis of data obtained through the questionnaires was then conducted by using multiple regression analysis method. The results showed that the variables of work experience and objectivity partially have a positive effect on the quality of the inspection results, while the error risk variables have a negative effect on the quality of inspection results. However, the independence and integrity variables do not have any effect on the quality of inspection results.

Future research may use other independent variables as the factors that affect the quality of inspection results; such as ethics, incentives, and the working pressure; in order to enrich the research topic. Further research is also expected to increase the number of research samples by extending the research places, so that the results can be more generalize the findings.

Keywords : Work Experience, Independence, Objectivity, Integrity, Risk Errors, and Quality of Inspection Results