

## **ABSTRAK**

### **ANALISIS PELAKSANAAN LAYANAN BIMBINGAN DAN KONSELING DALAM MENGATASI KESULITAN BELAJAR SISWA PADA MASA PANDEMI *COVID-19* DI SMP NEGERI 28 BANDAR LAMPUNG TAHUN AJARAN 2021/2022**

**Oleh**

**RENI AMELIAWATI**

Penelitian ini dilatar belakangi dengan adanya kesulitan belajar siswa SMP Negeri 28 Bandar Lampung Tahun Ajaran 2021/2022 pada masa pandemi *Covid-19*. Tujuan penelitian ini adalah untuk menganalisis pelaksanaan layanan Bimbingan dan Konseling dalam mengatasi kesulitan belajar siswa pada masa pandemi *Covid-19* di SMP Negeri 28 Bandar Lampung Tahun Ajaran 2021/2022. Metode penelitian yang digunakan adalah metode deskriptif kuantitatif yang digunakan untuk memaparkan hasil analisis pelaksanaan layanan Bimbingan dan Konseling dalam mengatasi kesulitan belajar siswa pada masa pandemi *Covid-19*. Hasil penelitian menunjukkan pelaksanaan layanan Bimbingan dan Konseling masuk dalam kategori baik dengan persentase 71%, dengan hasil 6 layanan (layanan orientasi, informasi, penempatan dan penyaluran, konseling individu, konsultasi dan mediasi) masuk dalam kategori baik dan 1 layanan lainnya (layanan bimbingan kelompok) masuk dalam kategori kurang baik. Dengan demikian, dapat disimpulkan bahwa pelaksanaan layanan Bimbingan dan Konseling sudah baik dalam mengatasi kesulitan belajar siswa SMP Negeri 28 Bandar Lampung Tahun Ajaran 2021/2022 pada masa pandemi *Covid-19*.

**Kata Kunci:** kesulitan belajar, pandemi *covid-19*, layanan, bimbingan dan konseling

## **ABSTRACT**

### **ANALYSIS OF IMPLEMENTATION OF GUIDANCE AND COUNSELING SERVICES IN OVERCOMING STUDENTS LEARNING DIFFICULTIES DURING THE *COVID-19* PANDEMIC AT SMP NEGERI 28 BANDAR LAMPUNG FOR THE 2021/2022 ACADEMIC YEAR.**

**By**

**RENI AMELIAWATI**

This research was motivated by the learning difficulties of SMP Negeri 28 Bandar Lampung students for the 2021/2022 academic year during the Covid-19 pandemic. The purpose of this study was to analyze the implementation of Guidance and Counseling services in overcoming student learning difficulties during the Covid-19 pandemic at SMP Negeri 28 Bandar Lampung in the 2021/2022 Academic Year. The research method used is a quantitative descriptive method used to describe the results of the analysis of the implementation of Guidance and Counseling services in overcoming student learning difficulties during the Covid-19 pandemic. The results showed that the implementation of Guidance and Counseling services was in the good category with a percentage of 71%, with the results that 6 services (orientation services, information, placement and distribution, individual counseling, consultation and mediation) were in the good category and 1 other service (group guidance services). Is in the poor category. Thus, it can be concluded that the implementation of Guidance and Counseling services has been good in overcoming the learning difficulties of SMP Negeri 28 Bandar Lampung students for the 2021/2022 academic year during the Covid-19 pandemic.

**Keywords:** learning difficulties, *covid-19* pandemic, guidance and counseling services