

ABSTRACT

THE IMPLEMENTATION OF SEWUATI APPLICATION AT THE DEPARTMENT OF POPULATION AND CIVIL REGISTRATION (A STUDY AT THE DEPARTMENT OF POPULATION AND CIVIL REGISTRATION OF PRINGSEWU REGENCY)

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The Covid-19 pandemic has resulted in almost all activities to stop and carry out remotely. In line with this, the objectives of this study are to determine the implementation and obstacles of the Department of Population and Civil Registration of Pringsewu Regency in implementing the Sewuati application using the George Edward III model consisting of communication, attitudes, resources, and employee structure. The method of this study is based on qualitative data analysis with informants from the Department of Population and Civil Registration of Pringsewu Regency and the population of Pringsewu Regency with certain criteria.

The results of the research on the implementing of the Sewuati application at the Department of Population and Civil Registration of Pringsewu Regency in showed that the program has not been thoroughly socialized. There are still many people in Pringsewu Regency who are not familiar with the Sewuati application and take care of population administration directly to the Department of Population and Civil Registration of Pringsewu Regency.

The results of the implementation of the George Edward III model regarding the implementation of the Sewuati application by the Department of Population and Civil Registration of Pringsewu Regency have not been successful. In relation to the four variables, only two variables were fulfilled, namely the attitude and employee structure variables. Meanwhile, according to George Edward III, the implementation policy will be successful if the four variables are fulfilled.

**Keyword: Department of Population and Civil Registration of Pringsewu
Regency, population administration, Sewuati application**

ABSTRAK

PENERAPAN APLIKASI SARANA EFEKTIF WADAH URUSAN ADMINISTRASI KEPENDUDUKAN YANG TERTIB DAN INFORMATIF (STUDI PADA DINAS KEPENDUDUKAN DAN PENCATATAN SIPIL KABUPATEN PRINGSEWU)

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Adanya pandemi *Covid-19*, hampir semua kegiatan terhenti dan mulai dilaksanakan secara jarak jauh. Tujuan penelitian untuk mengetahui strategi dan hambatan Dinas Kependudukan dan Pencatatan Sipil Kabupaten Pringsewu dalam penerapan aplikasi Sewuati menggunakan model implementasi George Edward III yang terdiri dari komunikasi, sikap, sumber daya dan struktur birokrasi. Metode penelitian yang digunakan adalah deskriptif didasarkan pada analisis data kualitatif dengan informan pihak Dinas Kependudukan dan Pencatatan Sipil Kabupaten Pringsewu dan masyarakat Kabupaten Pringsewu dengan kriteria tertentu.

Hasil penelitian mengenai strategi Dinas Kependudukan dan Pencatatan Sipil Kabupaten Pringsewu dalam penerapan aplikasi Sewuati disimpulkan bahwa program tersebut belum tersosialisasikan secara menyeluruh. Masih banyak masyarakat Kabupaten Pringsewu yang belum mengenal aplikasi Sewuati dan mengurus administrasi kependudukan secara langsung datang ke kantor Dinas Kependudukan dan Pencatatan Sipil Kabupaten Pringsewu.

Hasil implementasi model George Edward III mengenai penerapan aplikasi Sewuati oleh Dinas Kependudukan dan Pencatatan Sipil Kabupaten Pringsewu belum berhasil pengimplementasiannya. Dari empat variabel hanya 2 variabel yang terpenuhi yaitu variabel sikap dan struktur birokrasi. Sedangkan menurut George Edward III implemtasi kebijakan akan berhasil apabila empat variabel tersebut terpenuhi.

Kata kunci: Dinas Kependudukan dan Pencatatan Sipil Kabupaten Pringsewu, administrasi kependudukan, aplikasi Sewuati