

ABSTRACT

PERFORMANCE OF INSTITUTION OF INVESTMENT AND LICENSING (BPMP) IN CONTROLLING COMMUNICATION TOWER IN BANDAR LAMPUNG

By

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The rise of telecommunications services business activity in Bandar Lampung and the development of the social demand for communications equipment facilities, has pushed the building development of telecommunication towers and other support facilities. In 2013 there are 304 towers of telecommunications in Bandar Lampung. However, from 304 there are 107 towers that do not have a license. The 304 towers consist service provide such as Telkomsel, Indosat, XL, Three, Smart Fren, Esia and others. The purpose of this study was to determine the work performance of the Instution of Investment and Licensing in controlling communication towers in Bandar Lampung.

Type of this study was descriptive study. Researchers determine the performance of Institution of Investment and Licensing towards the controlling of communication tower in Bandar Lampung. Data collected through interviews, documentation and observations method.

The results of this study showed: the performance of BPMP towards controlling the communication tower in Bandar Lampung based on productivity indicators, indicators of quality of service, responsiveness indicators and indicators of responsibility is not yet maximized. It is shown from there were 107 towers that do not have a license in 2013. However, the improvements of work performance already begun. BPMP during 2013 until March 2014, had published building permit to 97 telecommunications towers that do not have building permit remaining 10 towers are still in the process of obtaining their permit in BPMP Bandar Lampung.

Key word: work performance, controlling, tower, telecommunication and Bandar Lampung