

ABSTRACT

STATUS OF THE OMBUDSMAN OF THE REPUBLIC OF INDONESIA IN THE CONSTITUTIONAL SYSTEM OF THE REPUBLIC OF INDONESIA

By

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This research aims to determine how the Status of the Ombudsman in the constitutional system of the Republic of Indonesia in terms of position in the Institutional Structure of the Republic of Indonesia, His position as Supervisory Authority, and the Status of Representative Offices in the Region, as well as see the transition of the National Ombudsman Commission to the Ombudsman of the Republic of Indonesia. This research is a type of Legal Normative and Empirical Legal Research. In normative conduct research with literature studies and sources of law relating to the issues raised, empirically make direct contact with representatives of the Ombudsman's office Lampung to determine the performance of the Ombudsman institution. The results of this study indicate that the Transitional National Ombudsman Commission (KON) to the Ombudsman of the Republic of Indonesia (ORI) implications of the change in the position of Ombudsman institution in the system of constitutional law, among others, put the position of the Ombudsman as an Independent State institutions, in terms of tasks and functions to place the position of the Ombudsman as Public Services Supervisory Authority, as well as the Ombudsman Representative Position facilitate public access to make a complaint in case of public services which are not satisfactory, and has shown acknowledge evidenced by trends community reports annually.

Key Words: Status, Ombudsman, Constitutional System.