ABSTRACT

POLICY OF BANDAR LAMPUNG GOVERNMENT CITY IN IMPROVING LOCAL REVENUE FROM RETRIBUTION CONSTRUCTION PERMITS SECTOR

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Implementation of regional autonomy implies that the implementation of the task areas in the implementation of decentralization financed at the expense of the Regional Budget. Therefore, local governments must optimize the reception area through the local revenue, one source retribution building permit.

The problem of this research are: (1) What is policy of Bandar Lampung Government City in improving local revenue from retribution construction permits sector? (2) What are any factors that constrain policy of Bandar Lampung Government City in improving local revenue from retribution construction permits sector?

The method used in this study is juridical normative and empirical. Data collected by literature and field studies. Data were analyzed qualitatively for the conclusion of the study.

The results showed: (1) Policy of Bandar Lampung Government City in improving local revenue from retribution construction permits sector conducted by: a) setting building permit, which includes general requirements and specific settings in the building permit and building permit fee setting, b) Improving the quality of services building permit by providing some facilities are comfortable waiting room, maintaining hygiene, make a queuing system by providing a queue number, provide information boards, and provide information c) Accelerate time Licensing Building, fifteen working days Introduction building permit form, while the physical building permit issued after reaching 60% (sixty percent). While the period of validity of a permit for the building is still standing, unless the building is changed from the approved changing function. (2) Factors that Inhibiting policy of Bandar Lampung Government City in improving local revenue from retribution construction permits sector consists of: a) Less than optimal socialization, the government seemed to assume that the socialization of the importance of building permit is not a priority in its application. b) Lack of professional services personnel, namely the existence of complaints made by the public related to the
quality of service they received, of which is the appearance of a still long service bureaucracy, the slow delivery of services by the officer and the persistence of the officers who provide services to the community favoritism.

Suggestions in this study were: (1) Investment and Licensing Department should further improve the quality of service by way of involving the employees in the various education and training (2) People who feel the discrepancy between construction permits sector services provided by employees with standard operational procedures there should dare to make a complaint in accordance with the mechanism.

Keywords: Policy, Retribution, Construction Permits