ABSTRACT

Talking about prison in Indonesia, today we know the term a penal institution (lapas). A correctional institution is a place guidance for an inmate or the workers of iniquity. The guidance in the form of moral guidance that is the formation of ethics and relations fellow by a convict. To the process of guidance, communication that easily understandable is one of his that must be controlled by an officer who will provide guidance on an inmate at a correctional institution. The purpose of this research is described the role of communication interpersonal officers by a convict in forming positiveness for prison inmates away. This study using methods qualitative descriptive. Informants in this research taken with using a technique (deliberate) purposive which is the number of informants 6 people. Communication theory in this research adopting both the perspective of humanistic namely openness, empathy, support attitude, positive attitude and a change in attitude and equality theory put forward by Kelman namely that is the willingness, identification, and internalization. To seek out new information in the form of interviewing informants, observation and the literature study. Where that the quality of a good communication interpersonal compounded by the role of the social process of the functions which is interwoven between the officers inmate and, able to help in the process of forming positiveness convicts, in order to form a good part of the society, licentious and dedicated high for her life.

Keywords: The aspect of humanistic, the theory of a change in attitude Kelman, the formation of attitude